

Veterans Transportation Reservations

Making a Reservation for Veterans Medical Transportation

Veterans Medical Transportation reservations can be made by calling Laketrans Customer Service a MINIMUM of 2 business days to 10 business days in advance of your trip at 440-354-6100, or toll-free at 1-888-525-3872 (LakeTran), or online at www.laketrans.com with Request-a-Ride. **Buses fill quickly: Call as soon as you can to schedule your ride!**

Reservations to all Cuyahoga County medical facilities book very quickly. It is recommended to make your reservation as early as possible.

When you schedule a reservation, tell your Customer Service Representative that you are a veteran and if an attendant will be riding with you. One attendant can accompany you for free.

Before you call for your reservation, please have the following information ready for the person who will be riding the bus:

- Doctor's name/medical facility name
- Doctor's address with room number and/or building name
- Doctor's phone number
- * Appointment time

If you need to cancel a reservation, call the 24-hour cancellation line at 440-350-1099. Cancellations must be made 2 hours before the beginning of your pickup window or it is counted as a no-show.

To schedule a ride, call 440-354-6100

Home Pick-ups begin	Arrive at University Circle	Depart University Circle
6:15 a.m. - 6:45 a.m.	8:30 a.m.	11:30 a.m.
9:15 a.m. - 9:45 a.m.	11:30 a.m.	12:30 p.m.
12:45 p.m. - 1:15 p.m.	2:30 p.m.	2:30 p.m.
		3:30 p.m.
		4:30 p.m.



The Veteran's spouse, significant other or aide also rides for FREE!



Did You Know? To thank our Veterans, Laketrans offers free Local route and Park-n-Ride service on Veterans Day.

For Lake County Veterans Only

LAKE TRAN

VETERANS MEDICAL TRANSPORTATION



Lake County Veterans Services
**To schedule transportation with
LakeTran, call 440-354-6100**

For Lake County's Veterans

What is Veterans Medical Transportation?

Laketrans, in partnership with the Lake County Veterans Service Commission (VSC) and Lake County Commissioners, provides Lake County's Veterans with free Dial-a-Ride transportation to any medical or adult day appointments and VA locations in Lake County, and limited medical and VA locations in Cuyahoga County.

Who is Eligible for this Service?

To be eligible, the Veteran MUST:

1. Be an Honorably discharged Veteran of the United States Armed Forces;
2. Reside in Lake County for at least 90 days and provide documentation if it becomes necessary or is requested;
3. Have a pre-scheduled appointment for a medical service, adult day care service, or other necessary medical service and have obtained pre-approval from the VSC;
4. Register their DD 214 with the VSC as soon as possible or on request;
5. Follow all **LAKETRAN** Rules!

Laketrans [440-354-6100] will transport Veterans to the following locations:

1) Lake County Veterans Service Center/Veterans Service Commission

105 Main St., Painesville, OH 44077

- File your VA Claim Here!
- Emergency Financial Assistance
- Other help case-by-case
- Call **440-350-2904** for appointments

2) Department of Veterans' Affairs Outpatient Clinic (CBOC)

35000 Kaiser Ct. Willoughby, OH 44094

- Call (440) 269-4600 for information and appointments for Medical issues

3) Louis Stokes VAMC - Wade Park

- 10701 East Blvd, Cleve, Oh 44106

Transportation includes the following in Cuyahoga County:

- Cleveland Clinic Main Campus
- Cleveland Sight Center
- CWRU Dental School
- UH Cleveland Medical Center

Dial-a-Ride service travels to the University Circle area Monday - Friday for medical appointments. Customers choose from three departure times and five return trips. Laketrans picks you up during the pickup windows listed to guarantee you arrive downtown on time for your appointment.

Laketrans also offers Free Transportation for Seniors to ANY Senior Citizen Center in Lake County

Laketrans offers door-to-door Dial-a-Ride transportation to and from any Lake County senior center free of charge for Lake County residents 60 years and older. **Call Laketrans's Dial-a-Ride service at (440) 354-6100.** Free transportation will also extend to seniors traveling to and from volunteer activities with the Retired Seniors & Volunteer Program (RSVP) once you receive approval. Call (440) 269-3015.



PLEASE REPORT ANY TRANSPORTATION ISSUES TO THE VETERANS SERVICE COMMISSION BY CALLING (440) 350-2904 AS SOON AS POSSIBLE.

Thank You For Your Service!