

Lake County Department of Utilities
Revisions to the Rules and Regulations
2022
Executive Summary

The Lake County Department of Utilities has completed its annual review of our Rules and Regulations. As a result of our review there were several changes to the document to correct minor errors, such as typographic errors and minor clarifications, and more importantly to better define the way the Utilities Department does business. Changes highlighted in **Red** are deleted and changes made in **Blue** are additions.

1. Page 1-48, Section 1, 1.40.S. Bypasses on Meter Settings. Updated content.
2. Page 1-58, Section 1, 1.46.V. Estimated Usage. Changed content and grammar.
3. Page C-5, Section 1, Exhibit C. Lake County Department of Utilities Water and Sanitary Sewer Service Connection Procedures. Non Residential/Industrial Water Service Connection Procedures. 18.a. Removed some language of contractors responsibilities and included 2” meters or greater will be provided by LCDU and installed by contractor.
4. Page 2-22, Section 2, 2.24. Changed content in regards to responsibilities for meters referring to Section 7.
5. Page 1-40, 1.36.G. Estimated Bills. Added language that clarifies LCDU rights to reevaluate prior billing periods.
6. Page 1-41, 1.36 Administrative T. Seasonal Accounts. Removed some language that is current. All seasonal accounts have displacement (not compound meters. A bypass would not be eliminated if/when water service was cancelled.
7. Page 1-47, Section 1, 1.40 Meters Rules and Regulations. H. Installation of meters by LCDU only. Removed language stating installations of meters 2” and larger are the sole responsibility of the parcel owner. LCDU owns all meters.
8. Page 1-39, Section 1, 1.39. E. Time Limit On Payments. Changed to be due 21 days instead of 20. Correct number of days for payments and when late fee is to be applied.
9. Page 1-38, Section 1, 1.36 Administrative A. Types of Accounts. Divided into two categories. For ease of reporting and to be more in line with other cities. This reduces the number of classifications.
10. Page 1-53, Section 1, 1.44 Sewer Rates. B. Update 3 months to 90 days. Calculations based on daily rate. More consistent with conversations with customers.

11. Page 7-1, Section 7, Fee Schedule. Rate changes. Fees and rates have not been updated for 15 years. The proposed fees and rates reflect actual costs for the service/material provided.
12. Page 1-64. Forms. Updated form. The form for the reduced sewer charges is no longer supplied to the customers to present to their water provider. The Billing office now sends the form on behalf of the customer.
13. Page 1-61 C Status Report. Updated forms.
14. Page 1-62 Water and/or Sewer Billing Agreement form. Updated form.