

## **Jails Most Frequently Asked Questions**

### **Where is the Jail located?**

The Lake County Adult Detention Facility is located at 104 East Erie Street Painesville Ohio 44077

### **Directions:**

Take Route 2 to the Painesville - Fairport Harbor exit  
At the light make a left hand turn into Painesville City  
Go up four (4) traffic lights to Route 20 ( Erie Street )  
Make a left on to Route 20 (Arby's is on the corner) the Detention Center is 500 feet on your right, the 5 story brick building

### **Can an inmate call me from the jail?**

Inmates are permitted to use the inmate phone system seven days a week from 8:00 a.m. to 10:45 p.m. All calls are collect calls.

### **What if I am receiving unwanted calls from an inmate?**

You can call the Jail at 440-350-5602 and ask for a Supervisor of the jail. The supervisor will ask for name and number and you can give the Supervisor permission to block your phone number from the inmate phone system.

### **Who can I contact in regards to billing questions, pre-paid phone issues or other phone problems related to inmate phone calls?**

To set up an inmate phone account please contact GTL Inmate Family Pre-Pay at:

[www.GTL.net](http://www.GTL.net) or [www.offenderconnect.com](http://www.offenderconnect.com)

### **NO WEAPONS OF ANY KIND ARE PERMITTED IN THE DETENTION FACILITY**

The facility reserves the right to refuse the entrance of any person or terminate any visit when deemed necessary to enforce the rules and regulations of the facility.

Provisions will be made for visitors that require special needs.

## **VISITING**

Visiting will be conducted in accordance with the schedule below. Exceptions must be approved by the Jail Administrator or his/her designate.

### **Male Visitation:**

**Days:** Monday, Tuesday, Thursday, Friday

**Hours:** 1:00 - 2:30 p.m.  
6:00 - 8:00 p.m.

**Days:** Sunday

**Hours:** 8:00 - 10:30 a.m.  
1:00 - 2:30 p.m.  
6:00 - 8:00 p.m.

### **Female Visitation:**

**Days:** Wednesday

**Hours:** 1:00 - 2:30 p.m.  
6:00 - 8:00 p.m.

**Days:** Saturday

**Hours:** 8:00 - 10:30 a.m.  
1:00 - 2:30 p.m.  
6:00 - 8:00 p.m.

**No visitor will be permitted to visit if he/she arrives less than fifteen (15) minutes prior to the end of visitation.**

### **Video Visitation Hours for Males and Females**

**Days:** Sunday, Monday, Tuesday, Wednesday, Thursday, Friday, Saturday

**Hours:** 8:00 a.m. - 10:00 a.m.  
11:00 a.m. - 2:45 p.m.  
4:00 p.m. - 11:30 p.m.

## **Suspension of Video Visitation and regular visitation**

**A visitor may be denied access to the facility if any of the following conditions are met:**

- 1. The visitor presents a clear and present danger to security.**
- 2. The visitor has a past history of disruptive conduct in the jail.**
- 3. The visitor is under the influence of alcohol or drugs.**
- 4. The visitor refuses to submit to the posted conditions or show valid identification.**
- 5. The inmate refuses the visit.**
- 6. The visitor shows nudity or shows inappropriate material or photos during visit.**
- 7. Visiting restrictions have been placed on the inmate for reasons involving discipline or security.**
- 8. Visitor and/or inmate violate the video visitation rules.**
- 9. The Jail Administrator determines that there are substantial reasons to document any such limitations in order to promote the safe and secure operation of the facility. Such reasons shall be documented in writing.**

**Prior to the termination or suspension of video visitation privileges, less restrictive alternatives may be employed if appropriate. Such alternatives may include warning the inmate and/or visitor of the improper conduct.**

**Whenever a visit is terminated, the officer taking the action will write an Incident Report.**

**For the first serious offense the visitation account is suspended for 30 days. The second offense results in a suspension of 60 days. The third offense results in a suspension of 90 days. Subsequent offenses result in long term suspension or permanent suspension.**

**Subsequent to an investigation of the incident, the Jail Administrator may deny an individual from visiting for a specified period, or permanently. A written notice of the decision is given to the inmate, and the visitor's access to their GTL video visitation account will be blocked. In the case of temporary suspension, a date is set when visiting privileges will be restored.**

**Note: All visits are recorded electronically for security reasons, and can be reviewed by Shift Supervisors, and/or Law Enforcement Officers.**

Offender Services for Video Visitation are provided through GTL's ConnectNetwork

[www.Connectnetwork.com](http://www.Connectnetwork.com)

Toll Free Numbers: 800-483-8314

Pin Debit: 855-706-2445

Trust: 888-988-4768

Mobile App:

Search for ConnectNetwork on Apple or Android

### **Visiting Attire**

It is recommended that visitors dress conservatively and with the following guidelines in mind. Inappropriate attire will be reason to deny a visit. Any alteration to clothing once a visitor is inside the visiting area will be grounds for terminating the visit.

#### **Prohibited Attire:**

- Clothing that exposes the breast/chest area, genital area, or buttocks
- Clothing that exposes an undue amount of flesh (e.g. exposing chest, back, thighs, or midsection)
- Dresses, skirts, pants, and shorts exposing more than two inches above the knee, including slits when standing
- Sheer or transparent garments and sleeveless dresses
- Strapless or "spaghetti" strap tops, Halter tops, underwear-type, tee-shirts, tank tops, fish net shirts, or any type of shirts, or pants made with see-through fabric
- Clothing exposing the midriff area
- Clothing or accessories displaying obscene or offensive language or drawings
- Clothing designed or intended to be tightly worn, to excessively accent the body (e.g. spandex, tights, leggings, tank tops, etc...)

#### **Prohibited Items:**

- All tobacco and tobacco products
- Chewing gum, food, beverages, alcohol, drugs
- Purses
- Cameras, cell phones, lap tops, any electronic device, smart devices
- Writing materials or books, unless approved by the Shift Supervisor
- Jackets, coats, hats, gloves
- Visitors are expected to dress in attire that is not provocative or offensive to others.

- All visitors, including children, are expected to wear shoes. sandals, tennis shoes, boots or dress shoes of any type are considered appropriate footwear. House shoes are not considered proper footwear for visitors to wear

### **Can I leave a message for an inmate?**

No, we do not accept messages for inmates unless it is a verifiable emergency message such as a death in the family or someone has been admitted to the hospital.

### **Do you accept mail for inmates? What is the address to write to an inmate?**

Yes, you can write to an inmate and mail the letter or post card to the following address:

Example:

John Doe  
The Lake County Adult Detention Facility  
PO Box 9137  
Seminole, Florida 33775-9137

The mail will be scanned to the inmate tablet system and the inmate can read it.

### **Can inmates purchase commissary, and when?**

Yes, there is commissary for inmates to make purchases for items such as hygiene, snack foods and certain other items approved by the Sheriff. Once each week, the inmates will order commissary using the inmate tablet system.

The tablet will display items available for purchase and the amount of funds available in the inmate's account to make purchases against.

Commissary items will be distributed on Friday's which is subject to change due to uncontrollable circumstances.

### **Can inmates that do not have money purchase commissary?**

Inmates who are indigent (having no money on the books) will be permitted to receive the following items once per week: Two (2) indigent envelopes, pen, paper, deodorant, soap, toothbrush and toothpaste.

### **What items can I bring to an inmate?**

We do not accept any items for inmates. The jail will provide inmates with the items that they will need during their incarceration. We will accept prescription

**Medication in the original bottle.**

**How much money can I put in an inmate's account?**

You can deposit money into an inmates account using the Kiosks located in the front lobby of the jail.

**Do you accept personal checks?**

No, we do not accept personal checks. We accept only money orders through the US mail, mailed to 104 East Erie Street. All letters and post cards must be mailed to the Florida address.

**Do you accept court clothes for an inmate?**

Court clothing will only be accepted if an inmate is going to trial for his / her charges. Only one set of court clothes may be retained at any given time. If a second set of clothing is brought in the first set will be released to the person delivering the clothes.

**What programs are available to inmates?**

- Alcoholics Anonymous
- Religious Services
- Narcotics Anonymous
- Library
- Mental Health
- G.E.D. Classes
- Work Release Program
- Inmate Worker
- Indoor/Outdoor Recreation
- Jail Treatment Program (Must be Court Ordered to participate)
- Women In Transition Through Support (W.I.T.T.S.) is a program designed for female inmates. The W.I.T.T.S. program provides women with resources and linkage to agencies within the area that can assist them with making a good transaction back into the community and with their families. There are a variety more of inmate programming.

**Can an inmate release his/her property to me?**

If an inmate request to release any or all of their personal property to a person outside the facility, they must complete an *"Inmate Transaction and Request Form"* naming the individual they wish the property to be released to, and the items they want released. Inmates must have clothing available in their property to wear upon their release so they cannot release their clothing that they came in

with because they will need clothing to wear upon their release. However, if an inmate is being conveyed to prison they have to release all of their personal property. The property must be picked up within thirty (30) days upon conveyance to prison.

**If I need to find out a court date for an inmate, what should I do?**

Contact the court of record. If the case is through the Court of Common Pleas you need to call that court. If the case is a Municipal case, you need to contact that court or ask the inmate.

**How much is an inmate's bond and how do I pay a bond?**

Bonds are set by the court. Call 440.350.5602 to find out a particular bond amount and if it may be posted at the jail. You may be directed to the court or arresting agency.

**Are there certain hours when inmates are released?**

No. If a bond is paid, the inmate will be made releasable as soon as possible. If the inmate is serving a sentence, he/she will be released at the time they were booked in.

**How long does it take for an inmate to be released?**

If a bond is paid, the inmate will be made releasable as soon as possible. This may take anywhere from a few minutes, or a few hours depending on the circumstances. In some cases, we must wait on paperwork from the court before an inmate may be released.

**When will my relative go to prison?**

When a journal entry is received from the sentencing court authorizing the LCSO to transport the inmate to prison. The transport date and times are not released to the inmate or the public for safety reasons.

**How do I find out if I have a warrant for my arrest?**

You may stop in with a photo ID and check with the Information window or stop by the LCSO or your local police department. You must have proper identification to receive the information.

**Can I post bond for an inmate incarcerated in jail?**

You can only bond out an inmate that has been arrested on a fresh charge of a Misdemeanor through Painesville Muni, Willoughby Muni or Timberlake PD if a

cash bond has been set by the arresting officer. Once an inmate appears before the Judge of the said courts you must pay the bond at the designated court house.

**What if I need something notarized that the inmate needs to sign?**

We have a Notary that is available Monday thru Friday. Do not sign the paperwork or forms ahead of time they must be signed in front of the Notary.