

LAKE COUNTY YOUTH COMMITTEE MEETING MINUTES

February 19, 2019

2:00 PM

Lake County Department of Job & Family Services

Members Attending the Meeting

Carol Darr
Brian Bontempo
Sally DeLong(P)
Mindy Hughes
Carrie Morgan
Michael Stanic
Lisa Sturgil

Others Attending

Bob Dawson
Leslie Ryan
Shawn Douglas
Brigid Corbett

Call to Order:

Chairman Stanic called the meeting to order at 2:02 PM.

Approval of Minutes:

Lisa Sturgil moved to approve the minutes from the meeting of April 26, 2018. The motion was seconded by Carol Darr. All were in favor; motion carried.

Introductions:

Bob Dawson introduced new committee member Carrie Morgan from Lake Metropolitan Housing. Carrie, Mike Stanic and Lisa Sturgil were all recently appointed to new 3-year terms by the Board of County Commissioners. Bob distributed the updated roster showing the committee members, their area of representation and their term expirations.

CCMEP Update:

Bob Dawson provided a review of the past year's youth programming under the Comprehensive Case Management Employment Program (CCMEP). Some of the items discussed were the most recent performance outcomes provided by the Performance Office of the Ohio Office of Workforce Development. Included with the performance information was a detailed breakdown of participant characteristics. Bob placed our information next to the identical information provided on a statewide basis. The performance report showed Lake County in a very favorable situation and reflected we are serving a much more challenged population than the population being served across the state. Bridgid Corbett shared her QC summaries for all three case management providers. The state is having difficulty in providing solid outcome data for

CCMEP this program year, so the emphasis has been on process, procedure and data input with our providers. We believe our CCMEP plan is solid and superior results will follow by working the Plan.

In that regard, Catholic Charities and OhioGuidestone have performed well and have shown continuous improvement over the past two years. Goodwill has continually struggled to meet program expectations. They have been plagued with high turnover and staffing vacancies through-out the past two contract years. Since the inception of CCMEP (July 1, 2016), Goodwill has employed 16 different persons which has forced participants into a round robin of case managers leading to disruptions in service. In November (2018), Goodwill failed to enter their participant data into the state system which caused the county to fail their overall work participation standard. As of February 19, 2019, the most senior Goodwill employee providing direct services under Lake County CCMEP was hired in December 2017, now having only slightly more than one year of seniority. Goodwill, along with the other providers has been receiving monthly on-site QC reviews and technical assistance and in Goodwill's case, it has been too little, if any avail.

The committee asked several excellent questions and offered several observations not favorable to Goodwill. One member stated that the repeated nature of the problems and failures were clearly systemic at Goodwill despite receiving ongoing quality control reviews with technical assistance.

The committee then reviewed the PY18 procurement specifications, ratings and independent cost estimate that covered the current and next contract years. Following questions and discussion, Chairman Stanic entertained the following:

Brian Bontempo made a motion to recommend 2nd Year Case Management Contracts for PY 19 (Jul 1, 2019 – June 30, 2020) with (only) Catholic Charities and OhioGuidestone as provided for in the PY18 Youth Procurement Process and the RFP dated March 9, 2018. Contracts to include number of CCMEP slots as needed for the successful operation of the program but with no increase in current unit rates. The motion was seconded by Mindy Hughes. All were in favor, the motion passed 7-0.

There being no further business. The meeting was adjourned by call of the Chair at 3:15 PM.