MEETING MINUTES Lake1Stop Partners September 19, 2013 10:00 am

Lake County Department of Job and Family Service

Partner Representatives in Attendance

Staff in Attendance

Terah Leonard, ODJFS
Dan Koncos, ODJFS
Carolyn O'Connor, ORSC
Carrie Dotson, Lifeline
George Blaiser, Goodwill Industries of Ashtabula
Caroline Barborak, Mature Services
Gretchen Skok-DiSanto, LCC
Michelle Stowe-Caya, ODJFS/Veterans Services
Martin Gareau, Lake County Port Authority

Leslie Ryan, Lake JFS

Daniel Koncos called the meeting to order. The meeting began with Partner introductions. Leslie Ryan welcomed Caroline Barborak from Mature Services. They have recently returned to Lake1Stop and are actively engaged. Terah Leonard from ODJFS Trade Representative was also present.

A motion was made to approve the minutes from March 12, 2013. Motion made by Martin Gareau and seconded by George Blasier. Motion carried. Leslie Ryan reviewed the updated Balanced Scorecard for PY 2013. Discussion was had about e-OMJ and DWT-NEG OH-27 Grant. Leslie Ryan noted that we have been measuring the "Taxpayer" payback ROI and this is now identified as a Performance Measure. Dan Koncos advised that he met with Leslie Ryan to discuss the Balanced Scorecard measures.

Leslie Ryan reviewed the Annual PY 2012 Performance Report. It should be noted that we are used to meeting these performance measures and even exceeding many. We did not meet the Youth Literacy and Numeracy Gains which is a standard for older youth. We believe this is a reflection of the population which is difficult to keep engaged in services. Overall we exceeded six standards and met two standards.

Leslie explained that ODJFS received a Workforce Innovation grant in June 2012 through the DOL. Goal to improve the existing OMJ system to allow for core and intensive services that are being offered at One Stop centers to be accomplished virtually. Services will be aligned for individuals and businesses and include career profiles, labor market tools, assessments.

Leslie talked about how the State has developed a unitary definition of "In-Demand Occupation" They are intended to represent those occupations eligible through Individual training Accounts. 85% of all ITA enrollments must be for In Demand Occupations in order to promote a more efficient workforce talent system. Occupational Employment Statistics and Occupation Projections data relying mainly on occupational wage, growth and job openings was used to define the in demand occupations. Select occupations within 11 major industry clusters as determined by JobsOhio into the definition. High volume of job openings with median annual wage of > \$12.54 per hour (based on research of "living wage) Top 5

Office and Administrative Support Healthcare Practitioners and Technical Management Business and Financial Operations Sales and Related

Leslie led a discussion about OMJ Branding. Each One-Stop center has a unique name, which may not be easily recognizable by local businesses and individuals. To increase awareness and the accessibility of Ohio's One-Stop System, all centers will be renamed under the brand OhioMeansJobs and every Ohio county* will be required to be identified. Having a common name not only will provide continuity across Ohio's workforce system, but also will enable businesses and individuals to easily identify and connect with Ohio's workforce entities. Legislation created a single brand for the workforce system to coordinate and align workforce policies, programs and resources across state government to improve effectiveness, efficiency and accountability. OhioMeansJobs.com is the premier gateway for connecting employers with job seekers. Now, OhioMeansJobs also will serve as the primary brand for Ohio's workforce system. Ohio's One-Stop centers will be referred to as OhioMeansJobs Centers. The OhioMeansJobs Brand Guidelines will become part of the official policy once it is published. Once the OhioMeansJobs Branding policy is published, adhere to the requirements within the policy. The brand guide is very near the finalized state; the policy number will be updated when the OhioMeansJobs Branding policy is published. Implement within 6 months of policy being finalized.

One Stop Centers will now be referred to as Ohio Means Job Centers

Dan Koncos provided an update on House Bill 2 along with an informative handout. House Bill 2 would require applicants to register with OhioMeansJobs before becoming eligible for unemployment insurance benefits. This will allow

claimants to receive job opening announcements weekly and also to be linked directly to employers. These claimants will additionally be required to be in contact with their local One-Stop, or forthcoming OhioMeansJobs office, by the eighth week of unemployment benefits, in order to assess their work skill sets. This will help job seekers to maximize their search and to find an occupation that matches their abilities and interests. OhioMeansJobs has been a great resource for the state. In 2012, there were 54.6 million searches from over 2.7 million unique visitors on the site. It's imperative that we continue to encourage its usage for Ohioans. Lake1Stop has been promoting the usage of OMJ to employers and job seekers since it was introduced.

George Blasier informed that youth programs are moving along smoothly and many youth are employed. Carolyn O'Connor announced that their service delivery model is expected to change which will include eliminating the waiting list. They have hired some new staff. They are also undergoing a name change. Effective October 1, 2013 they will be called Opportunities for Ohioan's with Disabilities. Dan Koncos advised that Ohio Learn to Earn has attracted area employers but thus far, job seekers are not eager to participate. This is the trend statewide. This program matches unemployed job seekers to be matched with businesses looking to hire. Another Program, "Work Share" is expected to be introduced through Legislation in Ohio. It would allow the state's Unemployment Insurance system to compensate some workers who are under a layoff prevention program. The "Back to Work" Programming is in place in Lake County and will be presented to individuals attending Re-Employment sessions. Caroline Barborak said that they are engaged with Lake County's mature workers and learning about Michele Stowe-Caya handed out a flyer regarding an available resources. upcoming Veterans Expo. Martin Gareau informed that they have many businesses working with them who are eager to start their own business but the economy and possibly other factors are holding them back. Gretchen Skok-Disanto informed that Lakeland is undergoing some changes with respect to credit hours for the Associate of Arts and Associate of Science Degrees. At present, these degrees are 62 credit hours. Lakeland plans to decrease this to 60 hours by Fall 2014.

There being no further business, the meeting was adjourned at 11:15 am. The next meeting will be held on December 19, 2013 at 10:00 am