

**Saturday, June 3, 2023**

**9am-12pm** \*2.75 credit hours

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# **Verbal De-escalation in Child Welfare**

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**With Brian Lowery**

**CPS-NEORTC-2357**

**This workshop reviews the skills of active listening, non-violent communication, and de-escalation. Levels of crisis development and the conflict cycle are discussed, emphasizing appropriate foster parent response.**

**Located at LCDJFS**