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“We thank our Lake County Telecommunicators and Dispatchers, not only here at the Lake County Sheriff’s office but at every dispatch center throughout Lake County, for their service and commitment. They are the first voice you hear when you call for help and it is their calm during the storm that gets help started your way,” said Lake County Sheriff Frank Leonbruno.

Commissioner Hamercheck thanked the ladies and gentlemen for their professionalism. “You have our gratitude not only during Telecommunicators week but each and every day. You are the first voice our residents hear in emergency situations and your ability to carefully communicate with them is invaluable. Your commitment to public safety is part of why we are proud to call Lake County home.”

“Telecommunicators Week honors those who have the difficult job and responsibility of answering 9-1-1 calls, determining required resources, dispatching those resources, and providing guidance, comfort, and support to the caller until help arrives and Lake County has well-trained professionals taking these calls and I am truly grateful,” said Commissioner John Plecnik.

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