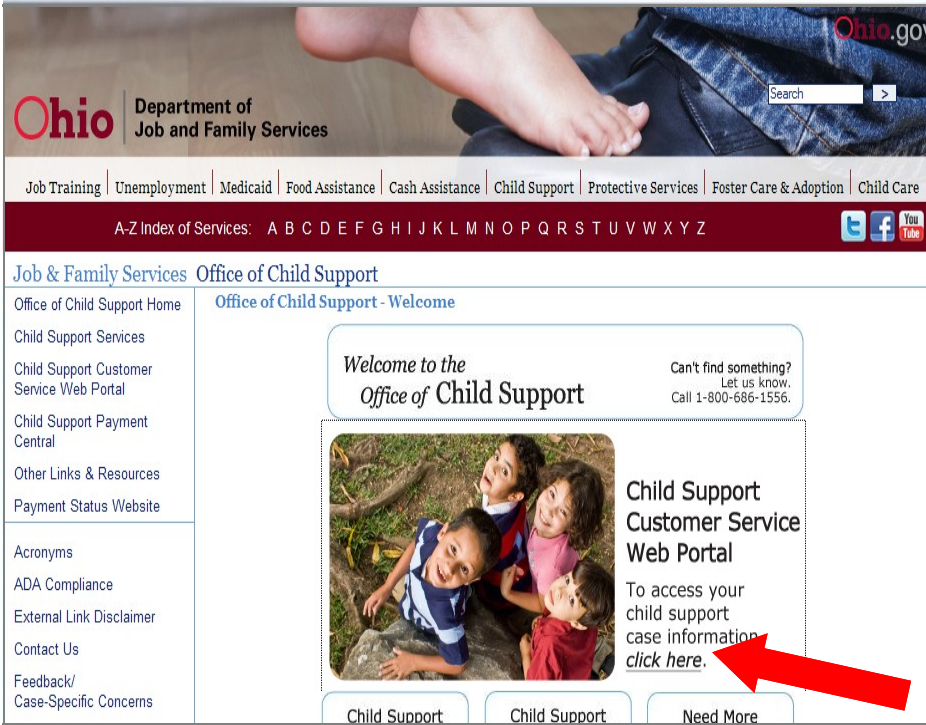


Instant Access to Child Support Case Information

<http://jfs.ohio.gov/ocs>

Register for a free account so you can:

- Gain INSTANT access to your child support case information.
- View and print your payment history for housing verification, Job & Family Services benefits and more.
- Receive information on how to change the way you receive payments.
- Learn about various ways to make payments.
- Verify your contact information is correct.



The screenshot shows the Ohio Department of Job and Family Services website. The header includes the Ohio logo and the text "Department of Job and Family Services". A search bar is visible in the top right. The main navigation menu lists various services: Job Training, Unemployment, Medicaid, Food Assistance, Cash Assistance, Child Support, Protective Services, Foster Care & Adoption, and Child Care. Below the navigation menu is an "A-Z Index of Services" and social media icons for Twitter, Facebook, and YouTube. The main content area is titled "Office of Child Support" and includes a "Welcome to the Office of Child Support" message. A red arrow points to a link that says "To access your child support case information click here." Below this link are three buttons: "Child Support", "Child Support", and "Need More".

<http://jfs.ohio.gov/ocs>

Questions?

Call the Lake County Child Support Enforcement Agency at 440-350-4000

(See back for more information)



Get the Facts About Online Access

WHAT DO I NEED TO GET STARTED?

You must have or establish a personal email account in order to utilize the web portal. Establishing an email account can be done through the registration process if you currently do not have one. Once you have a personal email account, registering for an on-line account is **quick**, **easy** and **secure**. You will need:

- Your personal email address
- Your 10-digit SETS case number (starts with 7)
- Your social security number
- Last four digits on your e-QuickPay® card or your bank account information if you have direct deposit for your child support

YOU WILL NOT BE ABLE TO UTILIZE THE WEB PORTAL

If you receive support and do not have a direct deposit or e-QuickPay® account. If you are having trouble setting up an account, please call the voice response unit at 1-800-860-2555.

INSTANT ACCESS TO YOUR CHILD SUPPORT INFORMATION

This web portal will provide you with "real time" information as reflected by the agency's records and available to you seven (7) days a week, twenty-three (23) hours a day.

Registering for an on-line account is quick, easy and secure. Customers with an active child support case can have access to the following information online:

- View and Print 2 Years of Payment History Information
- Review Address Information
- Review Your Case Specific Information such as:
 - Employment History
 - Health Insurance
 - Support Order Information