

3<sup>rd</sup> Annual  
**Aging in Lake County Conference**

**Wednesday, October 2, 2019**

Four Points Sheraton Cleveland-Eastlake

35000 Curtis Blvd., Eastlake, OH 44095



**Conference Overview**

**8:30 a.m. Registration & Continental Breakfast**

**9:00 a.m. Welcome & Opening Remarks**

**9:15 a.m. - 10:45 a.m. Keynote Speaker**



**Karol Tapias**

Deputy Director, Aging and Disability Business Institute, National Association of Area Agencies on Aging

**Topic:** *“Bridging the Gap Between Healthcare and Community Based Organizations”*

Karol Tapias joined n4a as the Deputy Director of the Aging and Disability Business Institute in March 2019. Ms. Tapias came to n4a from LiveOn NY where she spent 12 years in multiple roles, most recently as the Associate Executive Director. While there she launched several successful direct service and outreach programs, created and delivered training for the Aging Services workforce, and worked closely on internal operations as well as external systems change efforts. Prior to her time at LiveOn NY, Ms. Tapias was a counselor for adults living with mental illness. She earned her Master of Social Work degree and a Certificate in Nonprofit Leadership from Fordham University and a Bachelor of Science Degree in Biology from Iona College.

**10:45 a.m. - 11:45 a.m. Featured Speaker**



**Abigail Morgan**

Sr. Vice President, Business Strategy & Performance, Direction Home Akron Canton Area Agency on Aging & Disability

**Topic:** *“From Hospital to Home: Integrating Care from Acute to Community Settings”*

Abigail Morgan joined Direction Home Akron Canton in 2013 and leads a dynamic team responsible for managing a network of 200+ service providers, as well as the Agency’s planning functions. Mrs. Morgan collaborates across divisions to identify program needs and pursue new funding opportunities to support their strategic initiatives. She began her career as a case manager in the largest homeless shelter in Philadelphia. After graduate school, Mrs. Morgan worked with the National Aging Services Network. In the wake of the Medicare Modernization Act of 2003, she joined the staff of the National Association of Area Agencies on Aging (n4a) and worked with AAAs across the country developing enrollment strategies for Medicare beneficiaries in the new Medicare prescription drug benefit. While at n4a, Mrs. Morgan contributed to the national survey of AAAs and the development of n4a's business acumen for AAAs.

**11:45 a.m. - 12:45 p.m. Lunch (served at Noon)/Networking/Vendors**

**12:45 p.m. - 1:45 p.m. Panel Discussion - Moderated by Dione DeMitra**

***Sheila M. Dessau, MSSA, LISW-S, Senior Director of Clinical Services, Western Reserve Area Agency on Aging***

Sheila Dessau, MSSA, LISW-S, has been with Western Reserve Area Agency on Aging (WRAAA) since June 2012. In her current role, she oversees all community-based care management services including: PASSPORT, Assisted Living Waiver, Ohio Home Care Waiver, Specialized Recovery Services and the MyCare Ohio programs. Ms. Dessau previously served as an Executive Board Member for the Consortium of Adult Abuse (C3A), a member of the Advisory Counsel of RSVP at Greater Cleveland Volunteers, as well as the Cuyahoga County APS I-Team. She received her Bachelor of Science Degree in Social Work from Tuskegee University and later earned her Master of Science in Social Administration from Case Western Reserve University. She is currently licensed by the State of Ohio Counselor, Social Worker and Marriage & Family Therapist Board as a Supervising Independent Social Worker.

***Adrienne Green, LISW-S, Director, Care Management, Lake County Council on Aging***

Adrienne Green, LISW-S, is a Licensed Independent Social Worker Supervisor with over 20 years of experience in the fields of aging, mental health, and social services. She earned her bachelor's degree in Psychology from Ohio University and her Master of Social Work degree from Cleveland State University. For 13 years, Ms. Green was employed at the Lake Health Center for Geriatric Psychiatry, where she served as clinical coordinator and social work supervisor. She joined the team at the Lake County Council on Aging in 2014, where she serves as Director of Care Management, and leads a partnership with Lake Health, coordinating the outpatient Geriatric Assessment Program, a collaboration between the two organizations.

***Cynthia Moore-Hardy, President and CEO, Lake Health***

Cynthia A. Moore-Hardy, FACHE serves as president and CEO of Lake Health. Ms. Moore-Hardy has been with Lake Health since 1988. Prior to her current appointment, Ms. Moore-Hardy served as the system's Executive Vice President and Chief Operating Officer. Ms. Moore-Hardy serves on the Ohio Hospital Association Institute for Health Innovation Board and was the 2016 Chair of the Ohio Hospital Association Board. She also serves on the boards of the Greater Cleveland Food Bank, the Cleveland Chapter of the Alzheimer's Association, Holden Arboretum and Ursuline College.

***Courtney Reynolds, MA, MSSA, LSW, Research Analyst, Benjamin Rose Institute on Aging***

Courtney Reynolds, M.A., M.S.S.A., LSW, is a Research Analyst at the Benjamin Rose Institute on Aging and a licensed social worker. Her professional and research interests include elder abuse and aging in place. She is currently working with Dr. Farida Ejaz as the Project Coordinator on two Elder Justice projects funded by the U.S. Administration for Community Living. The first project is testing an intensive case management intervention to prevent self-neglect in at-risk adults who are primary care healthcare patients in Texas. The second project is an evaluation of an enhanced self-neglect practice based on the Texas intervention that will be used by Oklahoma Adult Protective Services with clients who have an allegation of self-neglect; this involves long-term follow-up to prevent it from reoccurring.

**1:45 p.m. - 2:30 p.m. What? So What? Now What?**



**Dione DeMitra**

Vice President, Burges & Burges Strategists

Dione DeMitra joined Burges and Burges in 2019 as Vice President. In this role, Ms. DeMitra will provide clients with high-level strategic planning, administrative guidance and campaign consultation across the civic, education and non-profit sectors. Before her time at Burges & Burges, she spent nearly a decade working at Lakeland Community College. Over that time, she worked in four different roles, but most recently, served as Director of the Nonprofit and Public Service Center. Ms. DeMitra has facilitated dozens of community conversations and provided governance training for boards and councils of many municipalities and nonprofit organizations. She is also an active board member for Leadership Lake County, the Lake County ADAMHS Board, the Mentor Schools Business Advisory Council and the Association of Fundraising Professionals Greater Cleveland. Ms. DeMitra is an Allegheny College graduate, and also holds a Master of Education Administration from Cleveland State University.

**2:30 p.m. - 2:45 p.m. Closing Remarks**

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