



VETERANS MEDICAL TRANSPORTATION



Veterans Medical Transportation

What is Veterans Medical Transportation?

Laketrans, in partnership with the Lake County Veterans Service Commission and Lake County Commissioners, provides Lake County veterans with free Dial-a-Ride transportation to any medical or adult day care appointment and any VA location. Veterans must register with Lake County Veterans Service Commission to be eligible for free medical transportation.

Locations including, but not limited to:

Lake County Community Based Outpatient Clinic (CBOC)
35000 Kaiser Court Willoughby, OH 44094

Lake County Veterans Service Commission
105 Main Street, Painesville, OH 44077

Louis Stokes Cleveland VA Medical Center (Wade Park Campus)
10701 East Boulevard, Cleveland, OH 44106



Did You Know?

Laketrans provides over 5,000 free Dial-a-Ride trips to Lake County veterans each year.



Veterans Transportation Reservations

Making a Reservation for Veterans Medical Transportation

Veterans Medical Transportation reservations can be made by calling Laketran Customer Service 2-10 business days in advance of your trip at 440-354-6100, toll-free 1-888-LAKETRAN, or online at www.laketran.com with Request-a-Ride.

Reservations to Cuyahoga County medical facilities book very quickly and it is recommended to make your reservation as early as possible.

When scheduling a reservation, tell your Customer Service Representative that you are a veteran and if an attendant will be riding with you. One attendant can accompany you for free.

Before you call, please have the following information ready for the person who will be riding the bus:

- Doctor's name
- Name of medical facility
- Doctor's address with room number and/or building name
- Doctor's phone number
- Appointment time

If you need to cancel a reservation, call the 24-hour cancellation line at 440-350-1099. Cancellations must be made 2 hours before the beginning of your pickup window or it is counted as a no-show.

Veterans Medical Transportation also serves the following Cuyahoga County medical facilities:

- Cleveland Clinic Main Campus
- Cleveland Sight Center
- CWRU Dental School
- UH Cleveland Medical Center

Laketran's Dial-a-Ride service travels to the University Circle area Monday–Friday for medical appointments. Customers choose from three daily departure times and five daily return trips. Laketran will pick you up during the pickup windows listed to guarantee you arrive downtown on time for your appointment.

Home Pick-ups begin	Arrive at University Circle	Depart University Circle
6:15 a.m. - 6:45 a.m.	8:30 a.m.	11:30 a.m.
9:15 a.m. - 9:45 a.m.	11:30 a.m.	12:30 p.m.
12:45 p.m. - 1:15 p.m.	2:30 p.m.	2:30 p.m.
		3:30 p.m.
		4:30 p.m.



Did You Know?

To thank our veterans, Laketran offers free Local Route and Park-n-Ride service on Veterans Day.