



Facility Tour Policy

Lake County Department of Utilities

The Lake County Department of Utilities (LCDU) is proud to welcome individuals and special groups to tour our facilities. Tours are free of charge, and the following site-tours are designed to provide an educational and informative opportunity to the residents of Lake County:

West Water Treatment Plant

38265 Aquarius Parkway, Willoughby, Ohio

East Water Treatment Plant

1845 Lake Rd., Painesville, Ohio

Gary L. Kron Water Reclamation Facility

8471 Lake Shore Blvd. Mentor, Ohio

Madison Waste Water Treatment Plant

7815 Cashen Rd., Madison, Ohio

Lake County Solid Waste Facility

1981 Blase Nemeth Rd., Painesville, Ohio

- Tours are not offered on federally observed holidays
- Tours must be requested at a minimum of two (2) weeks in advance
- Minimum age requirement to participate in the tour is nine (9) years old
- Schools must provide one adult chaperone for every 10 children
- The maximum number of individuals per tour is 20 (1 bus load for the Lake County Solid Waste Facility)
- Organizations requesting a tour must provide a list of names of all tour attendees at least five (5) working days prior to the tour
- Adults (over the age of 18) must provide government issued photo identification (i.e. driver's license, military ID, etc.) upon arrival
- If visitors arrive for a tour and their names are not on the list or they do not have appropriate identification, they will not be permitted to tour the facility
- No backpacks, briefcases, cameras, cell phones, video recording devices, etc. are permitted in any LCDU facility
- Appropriate dress, which includes long pants, closed-toe walking shoes, and clothing/accessories for expected weather, is mandatory for all tours. Due to safety concerns, visitors with inappropriate dress will not be permitted to tour the entire operational facility
- Completed waiver/release must be presented to LCDU prior to the tour
- All tour participants must remain under the control and guidance of the tour guide. Any person or group deviating from the guided tour will be escorted from the facility
- Tour participants must adhere to all safety and site-specific requirements of each facility. Failure to follow safety requirements will terminate the tour
- LCDU reserves the right to cancel and/or deny a tour request

LCDU Mission

As a public servant, we are obligated to provide the highest quality of service to the citizens of Lake County. This means that contacts with our customers, whether by telephone or face-to-face, are courteous, helpful, and convey confidence in our department. Our mission is to supply safe drinking water to our homes, clean water to our rivers and prevent unnecessary fill to our land. This will be accomplished by striving to maintain a level of management and operating excellence recognized as the best in the utility industry. To accomplish this, every employee of the Department of Utilities must be committed to this mission. Each person is an essential link to maintaining our public trust.

Tour Waiver and Release of Liability Agreement

The Lake County Department of Utilities

In consideration for permission to enter upon the premises of the Lake County Department of Utilities (LCDU) for the purpose of taking educational tours of water, wastewater, and solid waste facilities, I acknowledge and agree to each of the following:

1. Assumption of Risks

I understand that participation in the education tour may involve some risk, including, but not limited to, physical exertion (including stair climbing), tight spaces, loud noise, odors, and unusual heat that I may not be accustomed to experiencing. I assume all risks connected with my participation in the educational tour. By signing this release, I represent that I am medically, physically, and psychologically ready and able to participate in the tour. I accept personal responsibility for any liability, injury, loss or damage in any way connected with my participation in the education tour.

2. Prohibition Against Photographs and Audio/Video Recording

I understand that I will not be permitted to take any photographs or any audio/video recordings while on the tour.

3. Rights by LCDU

I give LCDU the right and permission to take and publish, reproduce, edit, exhibit, project, and/or display images or pictures of me, whether still, single, multiple, or moving, or in which I may be included in whole or in part, in color or otherwise, through any form of media (print, digital, electronic, broadcast or otherwise) online or elsewhere, for advertising, marketing, publicity, archival or any other lawful purpose.

I FULLY RELEASE AND DISCHARGE THE LAKE COUNTY DEPARTMENT OF UTILITIES AND THE LAKE COUNTY BOARD OF COUNTY COMMISSIONERS, ITS AFFILIATES, AND CONTRACTORS, AND THEIR RESPECTIVE CURRENT AND FORMER OFFICERS, DIRECTORS, EMPLOYEES, AGENTS, REPRESENTATIVES, INSURERS, SUCCESSORS, AND ASSIGNS, BOTH INDIVIDUALLY AND IN THEIR REPRESENTATIVE CAPACITIES (COLLECTIVELY, THE "RELEASED PARTIES"), FROM ANY AND ALL CLAIMS FOR ANY LIABILITY, INJURY, LOSS, COST, OR DAMAGE BASED UPON, ARISING OUT OF, OR IN ANY MANNER CONNECTED WITH MY PARTICIPATION IN THIS EDUCATIONAL TOUR, WHETHER OR NOT CAUSED IN WHOLE OR PART BY THE NEGLIGENCE OR OTHER ACTS OR OMISSIONS OF ANY OF THE RELATIVES, PERSONAL REPRESENTATIVES, HEIRS, BENEFICIARIES, NEXT OF KIN, ASSIGNS, SUBROGEEES, AND ANYONE ELSE WHO MIGHT PURSUE ANY LEGAL ACTION OR CLAIM FOR ANY SUCH LIABILITY, INJURY, LOSS, COST, OR DAMAGE. I INTEND THAT THIS WAIVER AND RELEASE SHALL BE EFFECTIVE IMMEDIATELY.

I HAVE READ THIS RELEASE AND UNDERSTAND THAT I HAVE ACKNOWLEDGED FACTS AND GIVEN UP RIGHTS BY SIGNING IT. I AM SIGNING THIS RELEASE VOLUNTARILY.

(Signature of Participant OR
Parent/Legal Custodian if Participant is under 18 years of age)

(Date)

(Print Name)

(Print Address) (Print City) (Print State) (Print Zip)