

MEMO

TO: Elected Officials and Department Heads

FROM: Jason W. Boyd

RE: Website Survey

DATE: Friday, April 19, 2013

As you may be aware, the Board of County Commissioners and the IT Department are in the initial stages of redesigning the County website. Ultimately, the site will have a new look and improved functionality, but your content will continue to be managed by your staff.

I respectfully request that you and/or the appropriate staff person to complete the attached survey to assist in the information gathering process. The information provided will be instrumental in developing our overall project management framework. We will attempt to incorporate as many ideas/strategies into this the project, but some may not be feasible at this point.

Please send your survey responses to Ken Pintar by May 3, 2013. Ken's email is ken.pintar@lakecountyohio.gov.

I appreciate your willingness to participate in this exciting project.

JWB

4) When using the website, do you find that anything is not working?

5) Are there any features you would like to see added to the website?

6) What sort of content would a typical user look for on your website?

7) What could be changed to improve the way your department does business?

8) Please list three websites you like and what characteristics you like about each.

9) Would you or a staff member like to be involved in future meetings regarding the redesign?