

# GIS Corps and Hurricane Katrina



**Richard J. Kotapish**  
GIS Director, Lake County  
(Volunteer GISCorps)

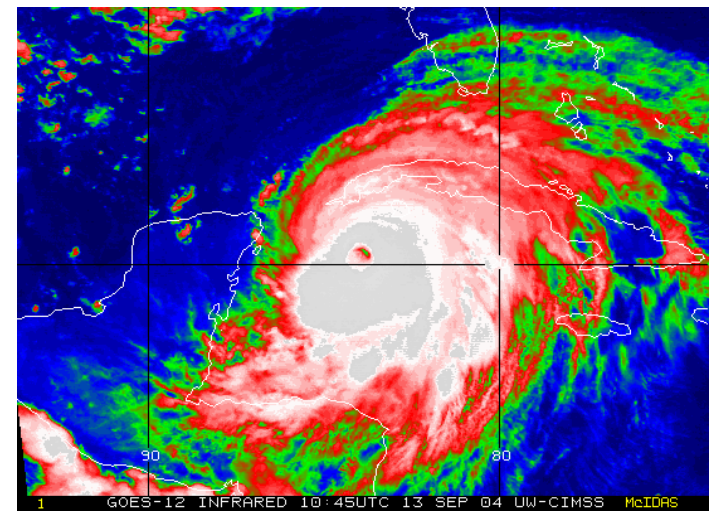
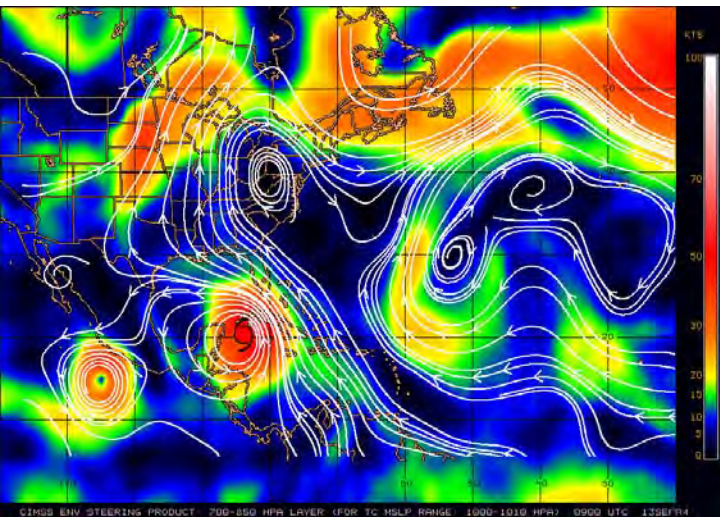
# Overview



## GISCorps overview

## Hurricane Katrina Mission

## Lessons learned









# Mission of GISCorps

Operating under the auspices of URISA, GISCorps coordinates short-term volunteer GIS services to under-served communities worldwide.

GISCorps volunteers contribute to the well-being of communities in development by providing GIS expertise in areas such as humanitarian relief, economic development, sustainable development, indigenous capacity building, aboriginal rights, health, and education.





# Model of GISCorps

- GISCorps operates under URISA and it is run by a committee
- GISCorps coordinates on a project-by-project basis between sponsoring agencies and volunteers
- GISCorps does not pay for its volunteers' expenses, the partner agency does
- GISCorps guards strongly against promotion of private interests or business goals of its volunteers or sponsors
- GISCorps is responsible for:
  - establishing relationships and partnerships with recognized agencies, and associations such as UN, GSDI, Peace Corps, ICMA, etc.
  - screening projects in host countries to make certain they match the GISCorps' objectives
  - screening and evaluating volunteers
  - matching volunteers' expertise with project needs



# Who are the GISCorps?

We currently have over 800 registered volunteers (345 registered 'friends')

Volunteers have an average of more than 8 years GIS experience

Over 40% of them teach or have taught GIS

They are almost equally distributed across the following sectors

Governmental | Educational | Private | Non Governmental

They have a wide variety of skills and expertise, but top ones are:

Environmental analysis, database design, training, strategic planning and needs assessment and map production

They reside in 35 countries and in all 5 continents

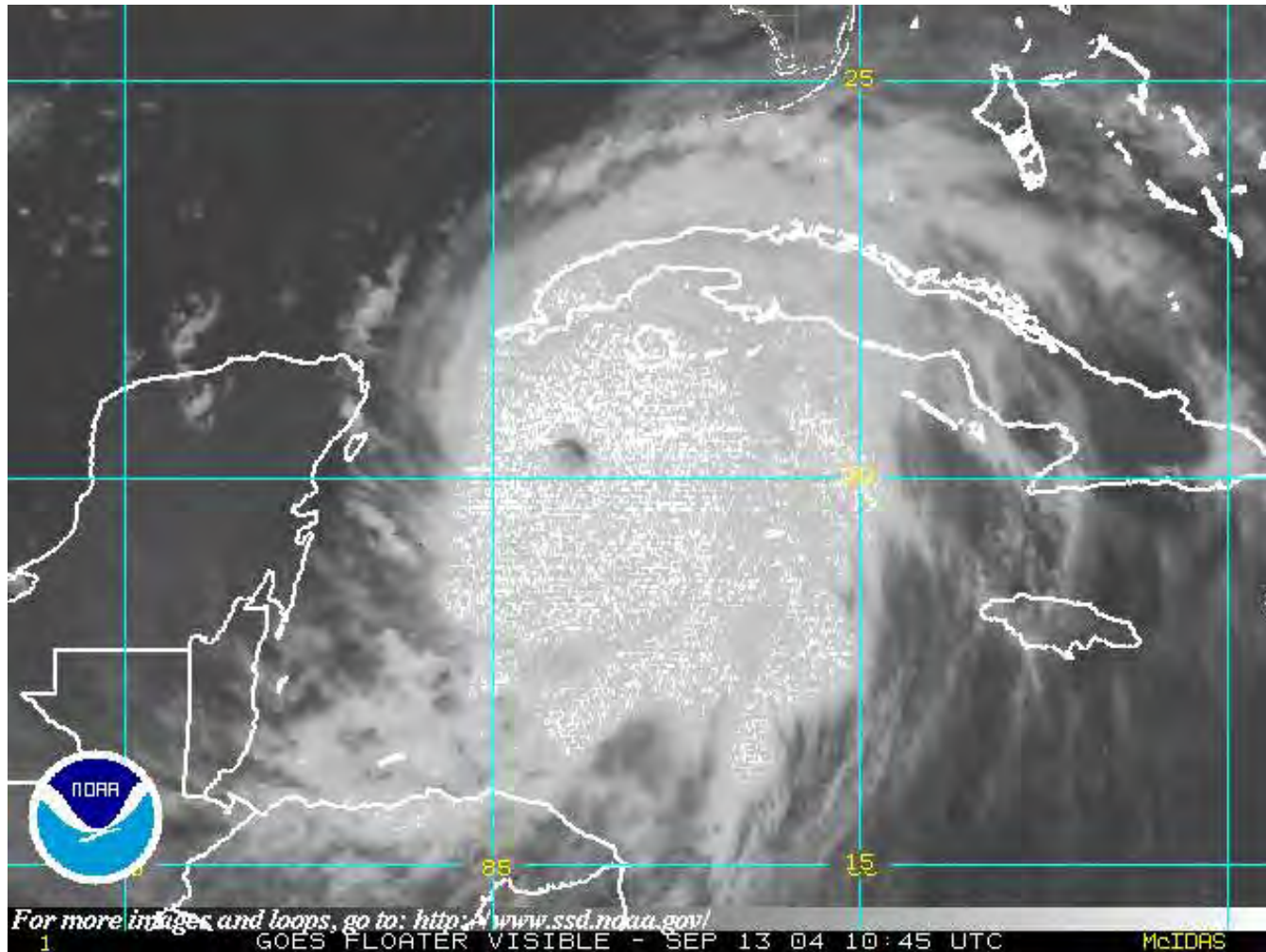
69% of them reside in the US

10% of the US based volunteers are non US born

The US based volunteers reside in 36 different states



# “OPERATION KATRINA”



**“We are prepared for any unforeseen event that may or may not occur.”**

**President Bush**





# Chronology highlights

## September 1

GISCorps alert sounded at 900. Confirmation rec'd at 1300. Airborne at 1700.

No answer at EOC from Jackson airport.

## September 2

Arrive at SEOC, baptism by fire. Immediate LAT/LONG coordinates for triaged calls for help. Mapblast to geo-code, ArcMap for x,y. Discover generators for GIS bus were now out of gas. No gas anywhere. Airport/hotel pickups determined by who had the most gas. Not many volunteers yet luckily. Someone siphons gas from somewhere and GIS bus is back up. Ad-hoc map support, taking/running map requests, set-up staff, logistics sheet, org chart for LtCmdr, develop map request form, secure GC lodging.

Router and network connectivity problems plague us. Everyone starts using shapefiles and separate folders, mxd folders, etc. Reactionary, hectic.

Katrina web site up by ESRI, data from Talbot, others. In the **GROOVE.**



# Groove P2P groupware

**Groove** is a unique peer-to-peer groupware application designed by the creator of Lotus Notes. When the application is running, it communicates with other Groove users and allows the sharing of information. Through a network of relay servers, information can be stored for later distribution to users who are not currently online.





# Groove P2P groupware

1. A newsgroup style tool
2. An announcement system
3. A file sharing system
4. A "to do list" tool
5. A timeline tool, that listed important dates/milestones and what was due then
6. A shared whiteboard style tool
7. A buddy list to see who's online when you are
8. A text chat system
9. A voice chat system
10. A video conferencing system

Out of gas!





# Chronology highlights

Sept. 3

More GISCorps arrive. Router and network connectivity problems still prevent transition to disconnected SDE editing. Everyone still using shapefiles and separate folders, mxd folders, etc. Maps on demand is working.

Sept. 4

More GISCorps arrive. GPS group. Security situation in south precludes GPS deployment. They work data entry into missing persons database (8,000 and climbing until merged with Red Cross db), they filled in when needed and train on Garmin GPS hw. Network connectivity still problematic. Shapefiles filling in, JD and others help organize the multitude of mxd's, layers, folder spread.



# Learning, pre-loading GPS units







# Chronology highlights

Sept. 5

GPS group forward deployment is on since troops finally had arrived in force. Disconnected editing is finally stable and up. Routine maps, data development and imagery downloading hammered our network. Mapping is really underway more efficiently thanks to JD Overton and others efforts.

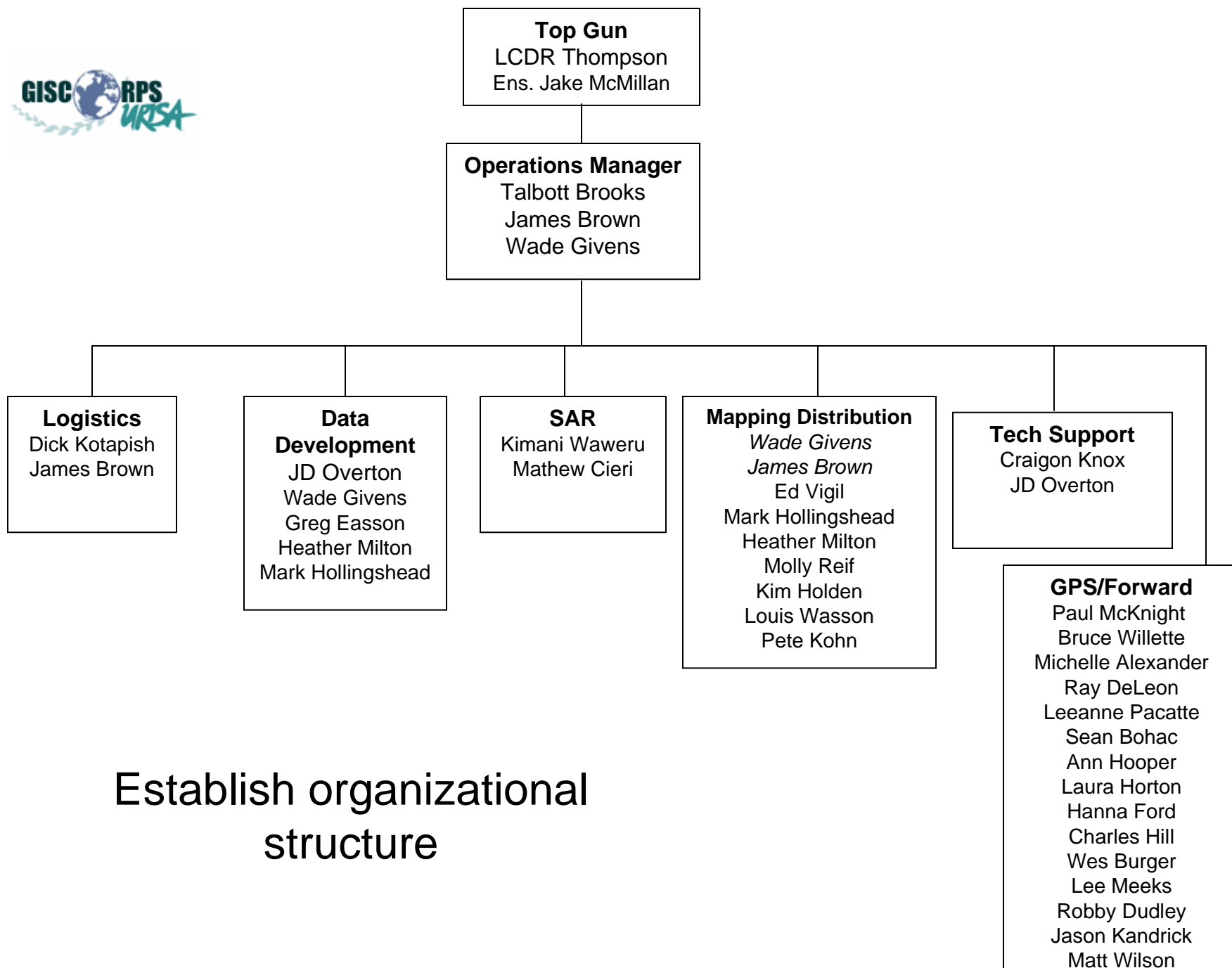
Sept. 6

More of the same, dealing with data offers from many sectors, still trying to get imagery. Contact made with FEMA guys who worked over the Space Shuttle recovery effort. They also were going to bring classified credentials and access to DOD, Defense Threat Reduction Agency (predators, satellite data, etc.)

In action







Establish organizational  
structure

# GIS ORGANIZATIONAL CHART DESCRIPTIONS

- **Top Gun** - Determine on-site SAR Command and control.
- **Operations Management** – Tasked with the management and coordination of all aspects of the response and recovery efforts being supported with GIS products and technology. One general, one manager of Mapping and Data Development.
- **Logistics/Laison** – Tasked with personnel resource scheduling, project scheduling, meeting GISCorps station (trailer) needs, lodging/travel coordination, personnel issues, Action Request Forms, ad-hoc problem resolution. Stationed in control room, liaison between agencies.
- **Data Development** – This group is tasked with enhancing existing geographic databases or creating new data sets. These data are from a variety of sources. This group will provide the GIS data for use by the Mapping/Distribution group.
- **Mapping/Distribution** – This group is tasked with creating GIS maps in sufficient number, format and size for hardcopy output and serving up on the Internet. Strong Production Chief here.
- **Search and Recovery** – This group is tasked with coordinating mapping information for search and recovery efforts. This includes lat long coordinates for missions, grid maps for search area delineation and SAR progress monitoring.
- **Tech Support** – This area provides software and geo-data technical support for anyone in need of hardware or software problems and other technology questions. Information Technology pro. Coordinates off site tech support, elevating as needed.
- **GPS/Forward** – Dependant upon conditions, this group is tasked with enhancing existing geographic databases or creating new data sets, in the field. Forward staff also produce mapping products during down time.





# M.E.M.A. KATRINA MAP REQUEST



Date: 9/ /05

Requesting Agency: \_\_\_\_\_ Name: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Date/Time needed by: \_\_\_\_\_ / \_\_\_\_\_

Description: \_\_\_\_\_

Area: \_\_\_\_\_ Statewide \_\_\_\_\_ Quant. Size \_\_\_\_\_ E (3'x4') \_\_\_\_\_ D (2'x3') \_\_\_\_\_ 11 x 17 \_\_\_\_\_ 8x11

\_\_\_\_\_ By County \_\_\_\_\_ Quant. Size \_\_\_\_\_ E (3'x4') \_\_\_\_\_ D (2'x3') \_\_\_\_\_ 11 x 17 \_\_\_\_\_ 8x11

\_\_\_\_\_ Other \_\_\_\_\_ Size \_\_\_\_\_ E (3'x4') \_\_\_\_\_ D (2'x3') \_\_\_\_\_ 11 x 17 \_\_\_\_\_ 8x11

\_\_\_\_\_ Digital format: \_\_\_\_\_ PDF \_\_\_\_\_ BMP \_\_\_\_\_ OTHER: \_\_\_\_\_

## Layers

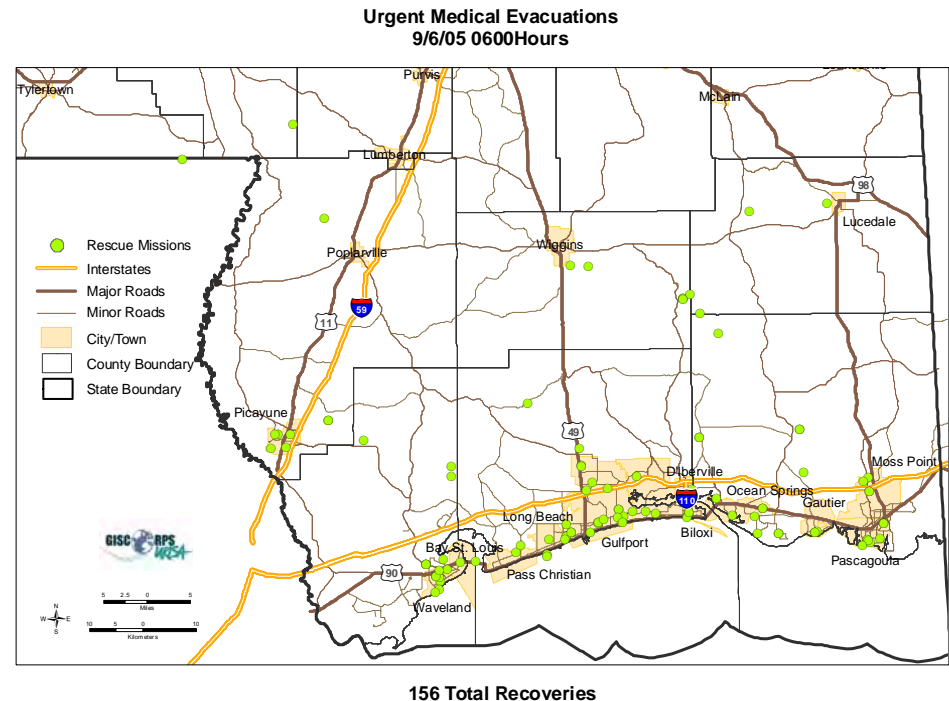
<u>Health</u>	<u>Thematic</u>	<u>Planimetric</u>	<u>Hazus/Utilities</u>
_____ Ice	_____ Closed Roads	_____ Counties	_____ Cell Towers/Buffers
_____ Water	_____ Population Density	_____ Primary Roads	_____ Transmission Lines
_____ Food	_____ Winds	_____ Detail roads	_____ Power Outages
_____ Hospitals	_____ Inundation	_____ Streams	_____ Power Restored
_____ MSAT	_____	_____ Cities	_____ % Power
_____ Care Centers	_____	_____	_____
_____ Healthcare	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

Completed By: \_\_\_\_\_

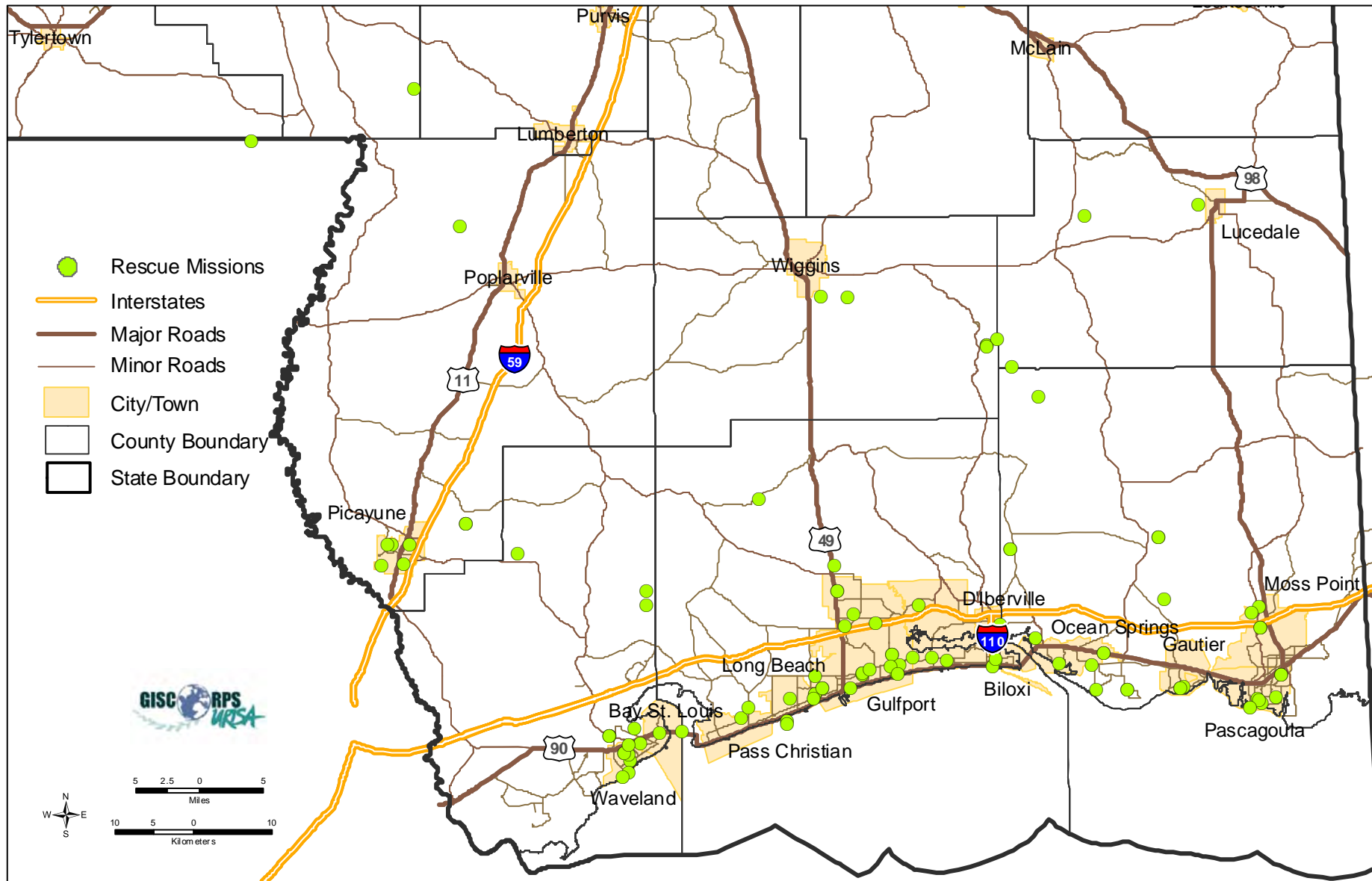
Date/Time: \_\_\_\_\_

GIS Desk PC

Search and Rescue. We translated more than 200 addresses & locations into GPS coordinates for the US Coast Guard rescue helicopter evacuation missions. Many of these location to GPS translations could only be done fast enough using GIS - (calls like "I'm trapped at the water treatment plant in \_\_\_\_\_" or "I'm about 1 mile north of \_\_\_\_\_ and I can see a church steeple.")



# Urgent Medical Evacuations 9/6/05 0600Hours



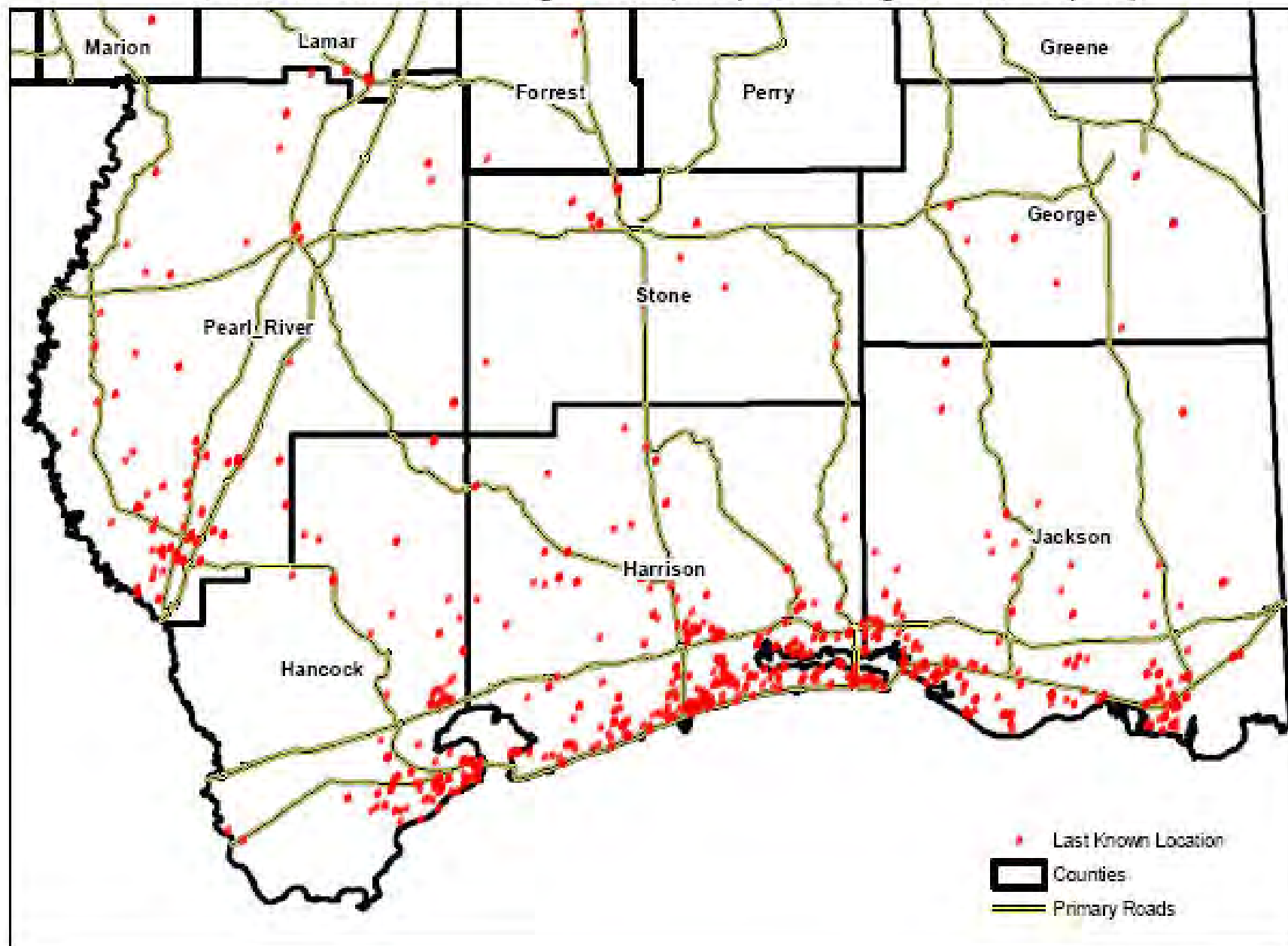
**156 Total Recoveries**



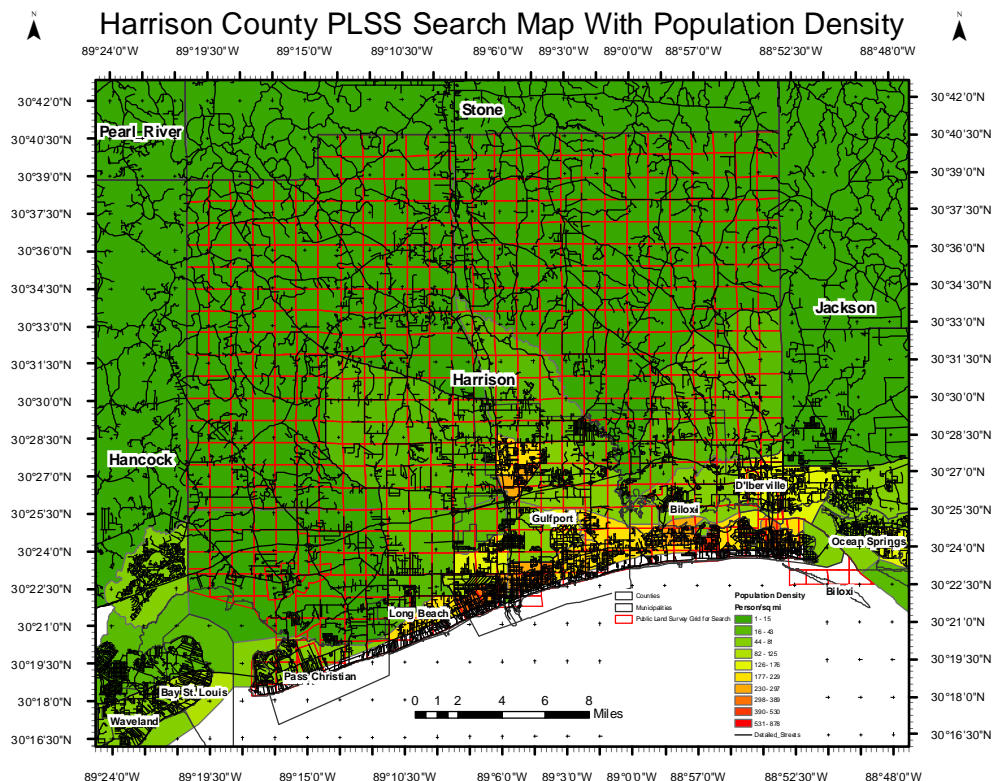
Developed the missing persons website report and database to assist with the taking of missing persons reports (8,000 and climbing rapidly). These reports spit out a geocodable table that is letting us build a missing persons feature class. This feature is the "Last known location" layer helping to map and direct emergency response.



Last Known Positions of Missing Persons (as reported through MEMA, 4 Sept 05)



Talbot & Co. built the initial indexed search maps for the initial responders and strike teams - printed nearly 200 maps in under 10 hours. We then finished a revised and expanded search map set that covers eight county areas and will be used for house-to-house.





# Lessons learned

Need a strong, organized personality for production chief

Contact information roster critical for communications between management, volunteers, external resources and basic logistics

Prepare volunteers for reality of massive emergency response workflow issues (power, connectivity, disorganization, hurry up and wait) Down time is inevitable, due to technical infrastructure, I-net, network connectivity problems, gasoline shortages, power outages, router or other hardware stability. **“That’s why they call it a disaster!”**

Formalize shift change and knowledge transfer of projects, procedures at every shift change.



# Lessons learned

Use National Grid (UTM) grid for search zones

Decision to set-up a remote network caused problems.

Use organizational structure like that for Katrina. Stagger arrivals, 5 per day.

Bell South rep pointed out how # of users and terrain really distort the coverage area. We need to learn how to approximate the coverage better. Map was really appreciated.

Note numbers used as symbols for layperson interpretation.



# Planning for the future...

- Initial assessment of existing conditions:
  - Define existing local geospatial data
  - Define GIS capacity infrastructure
    - EOC integration, none to operational?
    - Control room desk?
    - Hardware assessment
      - Network/server capacity, output devices?
    - Existing GIS Director, staffing level?
    - Physical space for GC work?



# Planning for the future...

Decision to set-up a remote network made huge problem. GISCorps should have it's own server(s) and cache of networking components, preloaded with Framework layers (civil boundaries, national centerlines, hydrography etc.), FCC cellular db, ArcInfo (5 floating), ArcSDE.

Volunteer laptops preloaded with basic MXD's, layer files, symbol sets, SDE connections, numerous HP and Epson printer/plotter drivers

Be prepared to work locally.



Maybe I should  
go pee while I  
wait

If only we were  
LOCAL!

I pray to the  
bottleneck G-d  
for speed

Refreshing?

Is this the  
FEMA  
response  
network ?

C'mon,  
C'mon  
C'mon

We need a Deployment Plan which is geared for GisCorps self-sufficiency and non-reliance on the Internet. Connectivity problems, bandwidth bottlenecks and actual web availability impacted our effectiveness. The GISCorps Deployment Plan would make possible GisCorps hardware to be brought on-site to facilitate rapid deployment and stable operating environment.



# Planning for the future...

Operationalize GIS Support into the Emergency Operation Centers through formal EFS status or at least through informal inclusion into the EOC Control Room.

Perform an initial assessment to determine resource requirements.

Establish Common Operational Plan (COP) with Local Resources, FEMA, NGA, Military (incl. DTRA), National Guard, Coast Guard, DOT, others.





# Planning for the future...

GROOVE for communication, FTP file transfers

GIS for the Nation and FEMA Resource Typing for feature classes

Prepare for power mapping, digital dissemination.  
Blackberries, memory sticks, cell phones rule

Favorites folder preloaded with data sites, Katrina ntkb sites. Privacy signature commitment.



# Planning for the future...

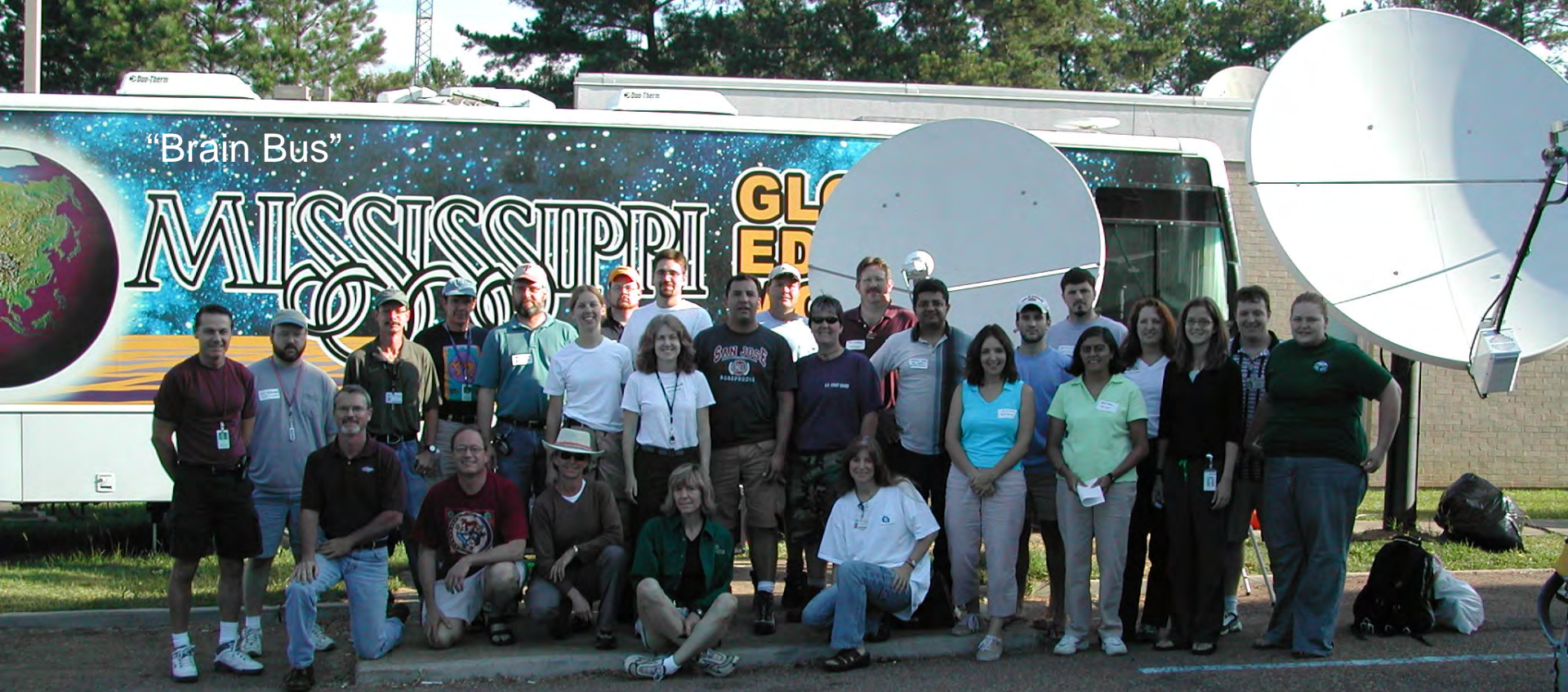
Accept the fact that an “NGO” entity (GISCorps, etc.) is inherently flexible and can mobilize immediately, faster than a speeding bureaucracy!

Use GISCorps as your rapid-deployment Strike Force, the union is imminent.

Allow (plan for) this bureaucracy-free entity to deliver initial assistance



# GISCorps and Ole Miss Volunteers











NT FORCE HEADQUARTERS  
NATIONAL GUARD

N ENTRANCE

NO PARKING  
IN FRONT  
OF BUS STOP

7131

26



# Military dubbed “Brain Bus”

State owned Mobile Teaching Bus, ready-to-go having just hosted an ESRI class in the area













# GIS Desk in SEOC Control Room





# Talbot Brooks, multi-tasking at the GIS Desk in SEOC Control Room





# JD Overton, instrumental to success







Mark Hollingshead  
ESRI St. Louis

## “Local Talent”



Heather Milton, ESRI  
St. Louis







Emergency  
US 9 SEMINARY SOUTH  
I 59 SL SL  
US 63 from 98 to I 10  
US 68 MOBILE to COLUMBIA  
607 I 10 to BRUNSWICK  
I 10 US 68 SL SL  
US 24  
US 45

Alabama I 10 + US 98 open  
Florida - I 10 open  
Louisiana - I 55 open to I 70, I 70 open to I 75  
I 59 open to I 75 open  
Logistics 365-0994  
Transportation 966-9016  
Public Works 510-9855 (Crisis)  
Missing persons 318  
Search rescue 318  
I 110 accessible from I 10 to US 90  
57 SB Between I 10 + US 90  
43 SB Between I 10 + US 90  
MS 605 SB between I 10 + US 90  
MS 609 E between I 10 + US 90

Airports OPEN  
NO International arriving/departing flights to/from  
- Main Domestic Airport open, Tower open  
- Baton Rouge (Ryan Field) open, fully operational  
- Lumbert open  
- Mobile Regional open, ATCT open  
- New Orleans Regional open  
- Pensacola Regional open, ATCT open  
- Tupelo/Louisiana Regional open  
- Jackson International ACCEPTING flights, still no tower  
- Gulfport open, ATCT open  
- Meridian, Ray Field open, ATCT open

Shelter Location  
Capacity  
Population  
1 Sept 05

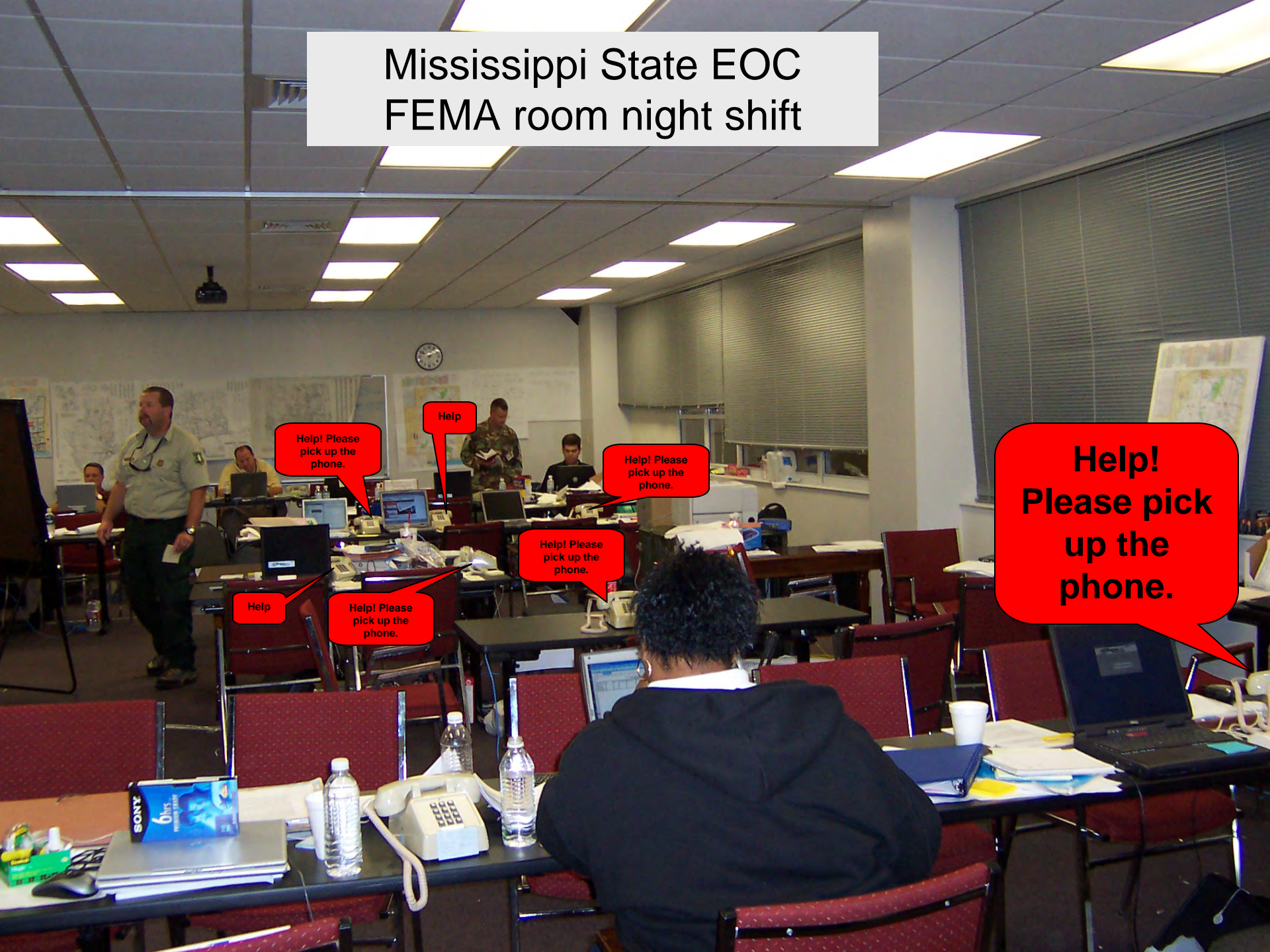


# Mississippi State EOC 0700 Control Room Briefing





# Mississippi State EOC FEMA room night shift



Help! Please  
pick up the  
phone.

Help

Help! Please  
pick up the  
phone.

Help! Please  
pick up the  
phone.

Help

Help! Please  
pick up the  
phone.

**Help!**  
**Please pick  
up the  
phone.**



# Shift change organizational briefing





# Forward deployment w/plotter









TURN IN  
**MISSING  
PERSONS**  
FORMS HERE



# King Kong's hair net



































# Donations

captured by J.D. Overton's wife volunteering in Miss.



**FEMA-1604-DR-MS**

100

Category A: Debris Removal  
Category B: Emergency Protective Measures



## Hurricane Katrina Public Assistance



**FEMA-1604-DR-MS**

**25 Counties (Catagories C - G) REQUESTED**

Category C: Roads and Bridges  
Category D: Water Control Facilities  
Category E: Building and Equipment  
Category F: Utilities  
Category G: Parks, Recreational Facilities, and Other

Date: 9/6/05 0700



## Hurricane Katrina Individual Assistance

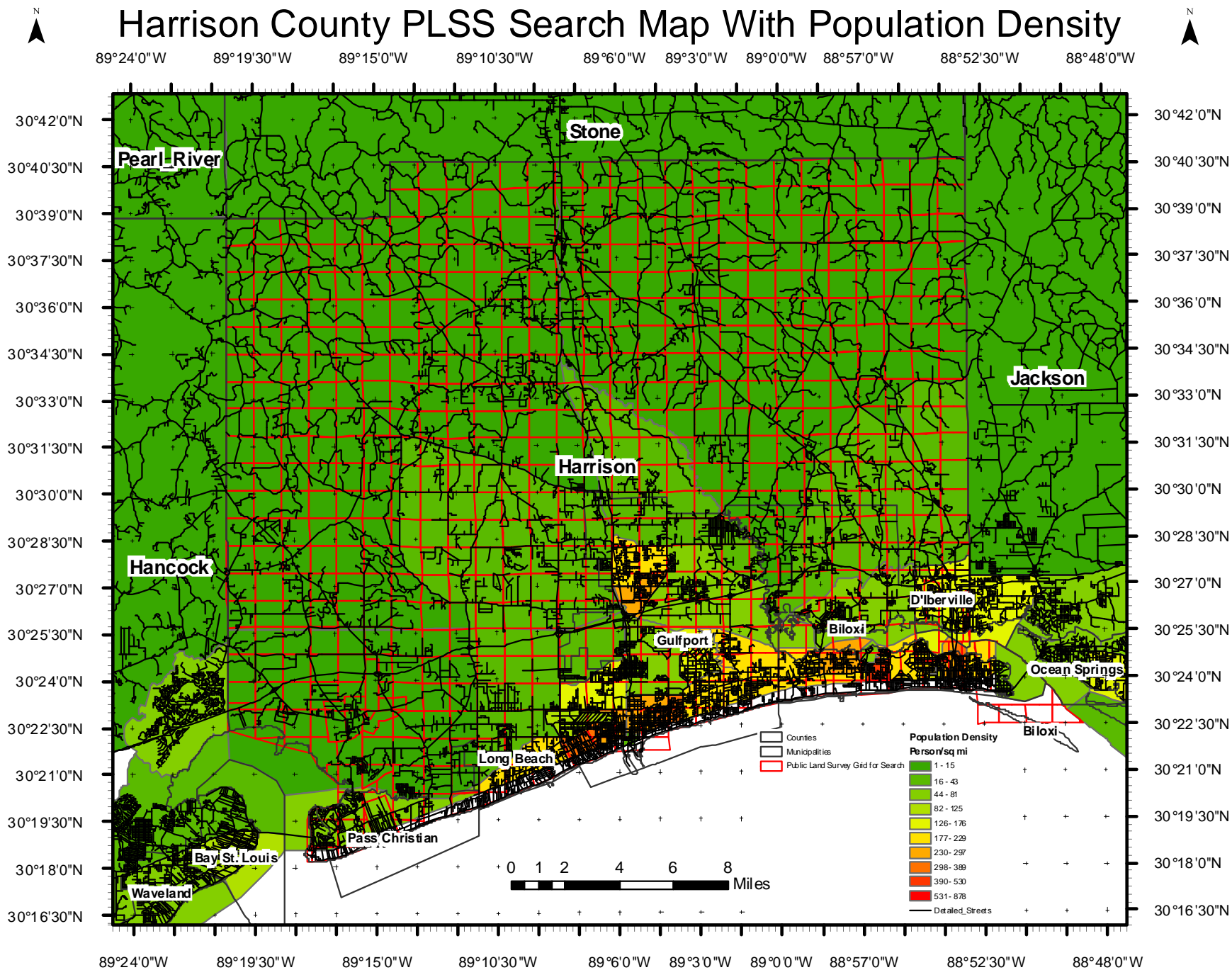


**FEMA-1604-DR-MS**

### 46 Counties - Individual Assistance

Date: 9/6/05 0700

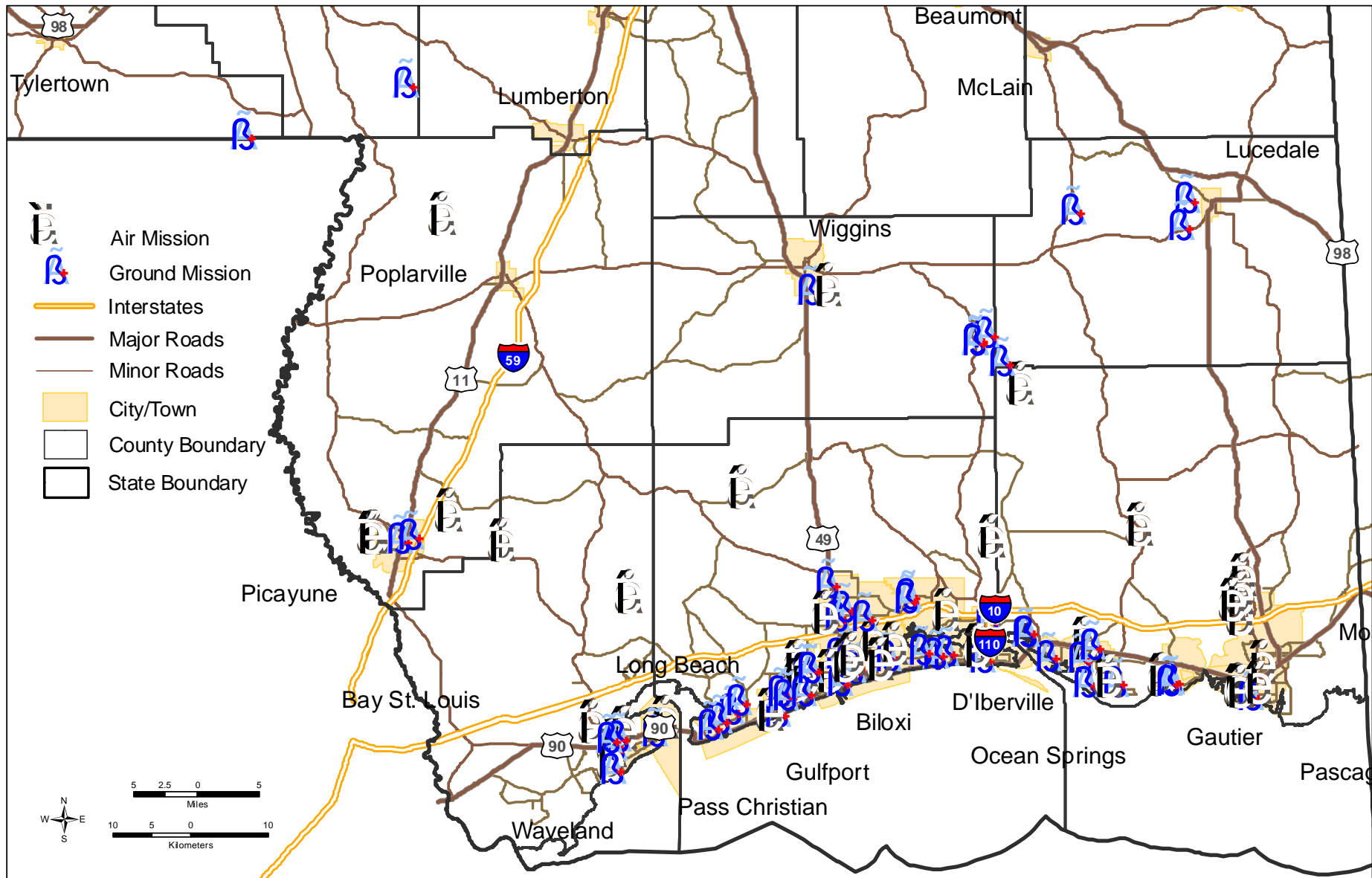




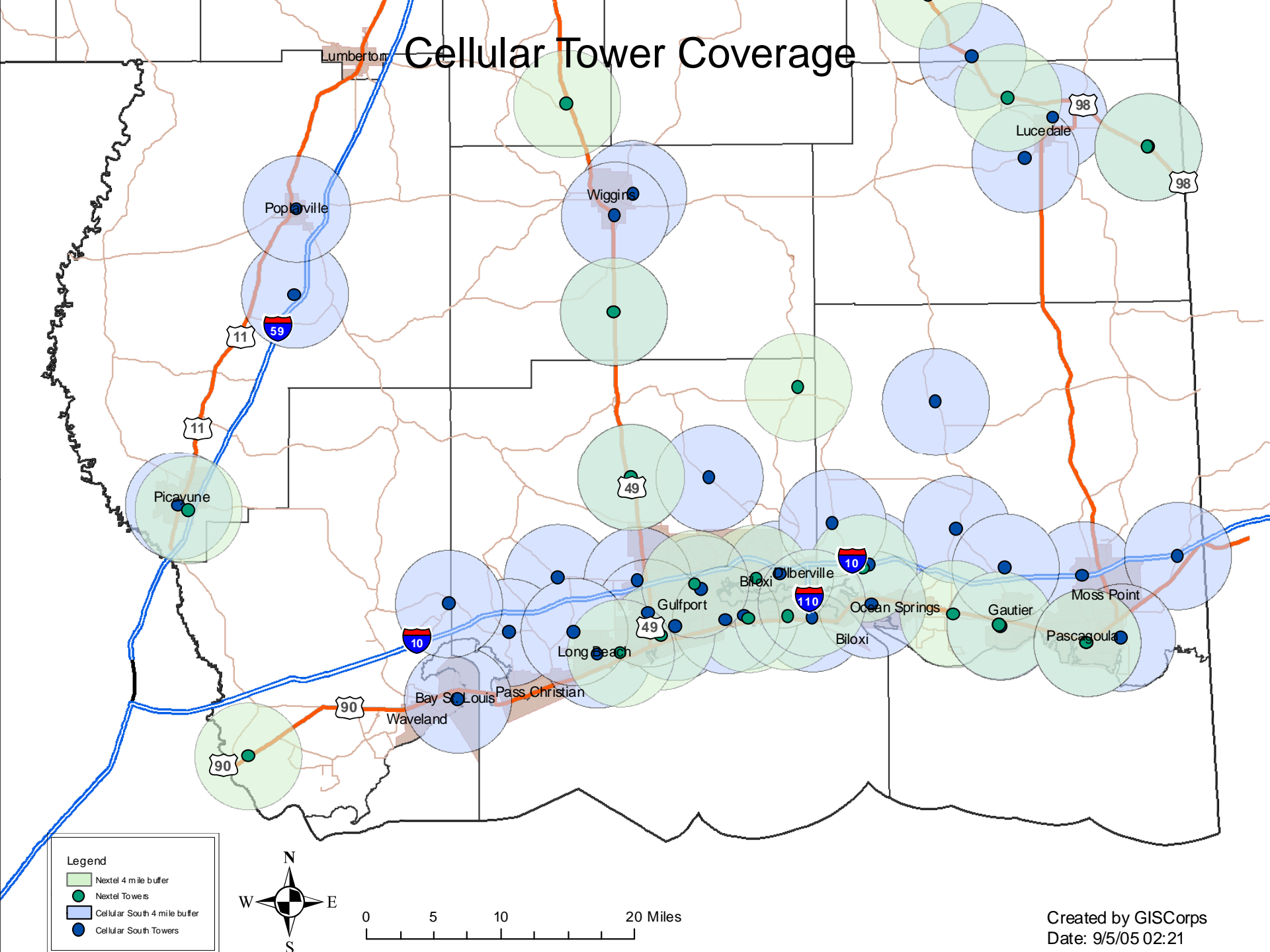


# Urgent Medical Evacuations

## 9/5/05 0638 Hours

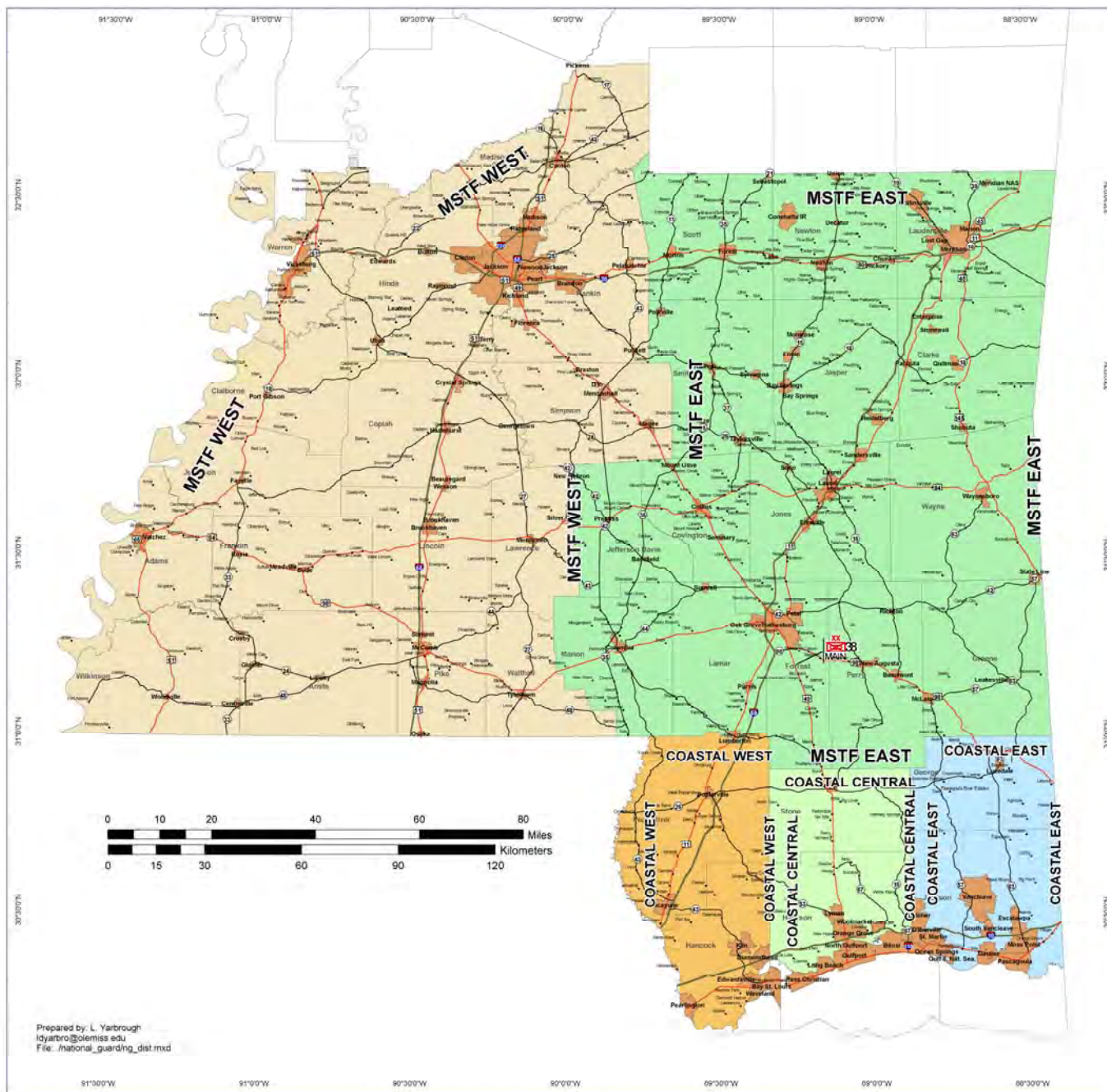


# Cellular Tower Coverage





# NATIONAL GUARD MAP - 05 SEP 05






## Aid and Comfort Stations

## Shelters



### Legend

## KITCHENS

-  Closed
-  Closed?
-  Open
-  Open?

-  County Boundary  
 City Boundary  
 Runways

-  Active\_Railways  
 Secondary\_Roads  
 Primary\_Roads  
 New\_Shopfile

TYPEOFSITE

- 
- County Distribution

## SHELTERS

-  Potential
-  Closed
-  Closed-Occupied?
-  Open
-  Standby
-  Standby-Occupied?
-  Occupied?



0 2 4 8 12 16 20 Miles

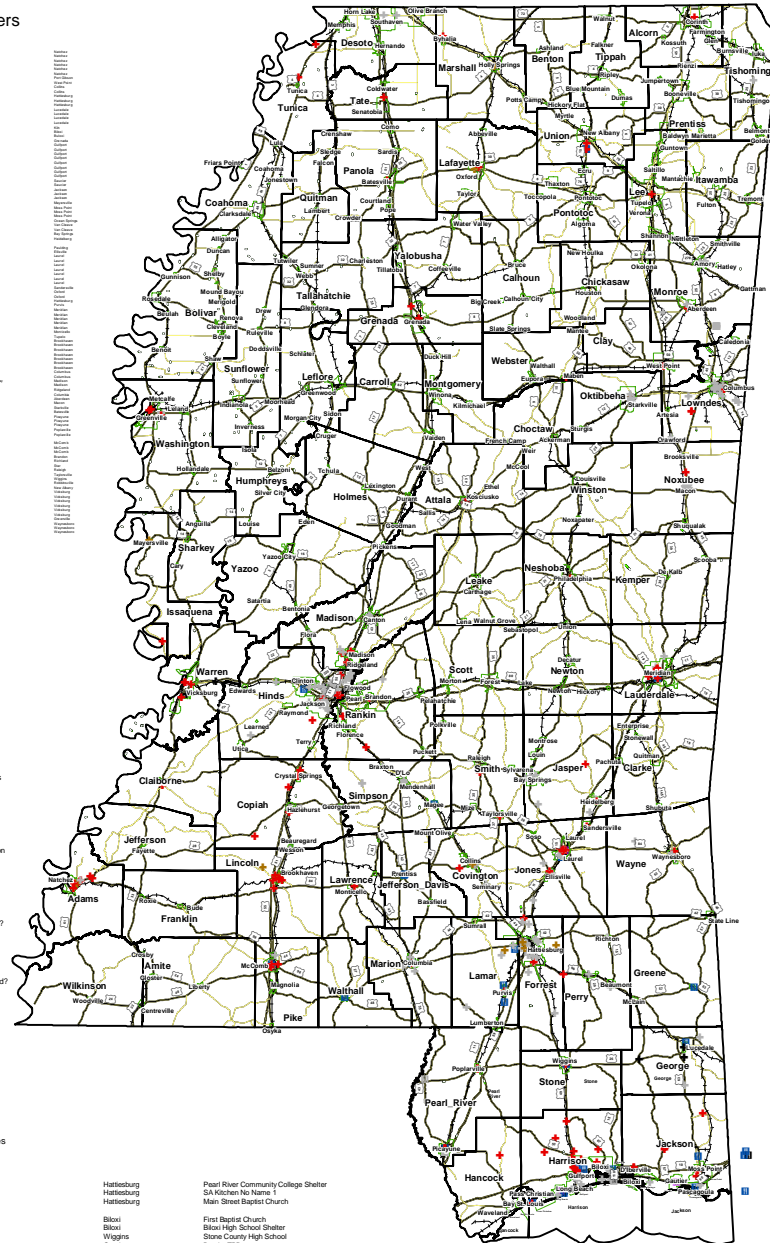
### Kitchens

5448 U S Highway 49  
5670 U S Highway 49  
11 Main Street Blvd  
  
1550 Poppo's Ferry Rd  
1445 Father Ryan Ave  
400 Border Ave E  
  
902 Live Oak Ave  
701 26th Ave  
345 Summer St

Hattiesburg  
Hattiesburg  
Hattiesburg  
  
Biloxi  
Biloxi  
Wiggins  
Gautier  
Pascagoula  
Hattiesburg  
Lucedale

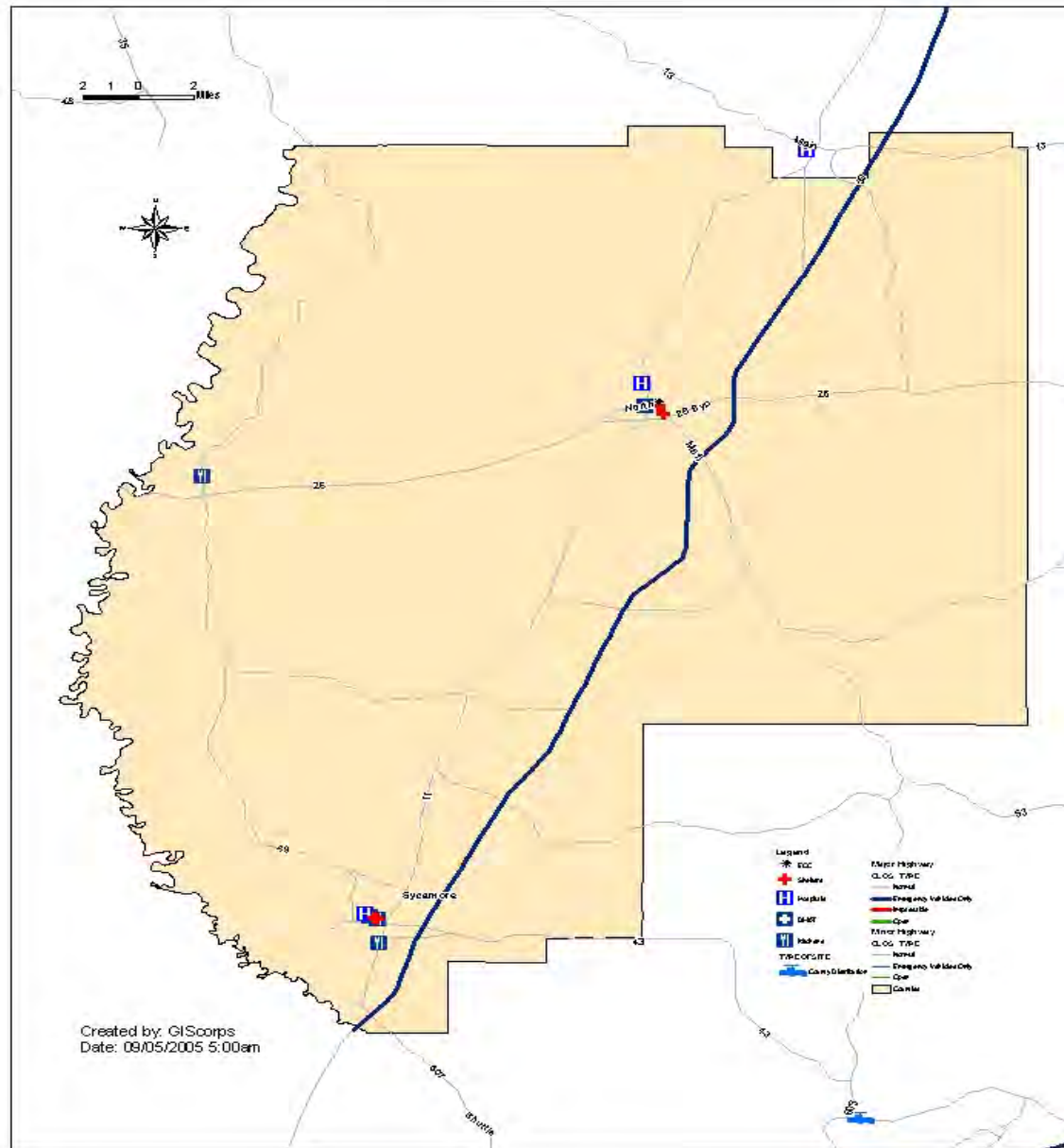
Pearl River Community College Shelter  
SA Kitchen No Name 1  
Main Street Baptist Church

First Baptist Church  
Blacks High School Shelter  
Stone County High School  
Baptist TBID  
First Baptist Church  
First Baptist Church  
First Baptist Church

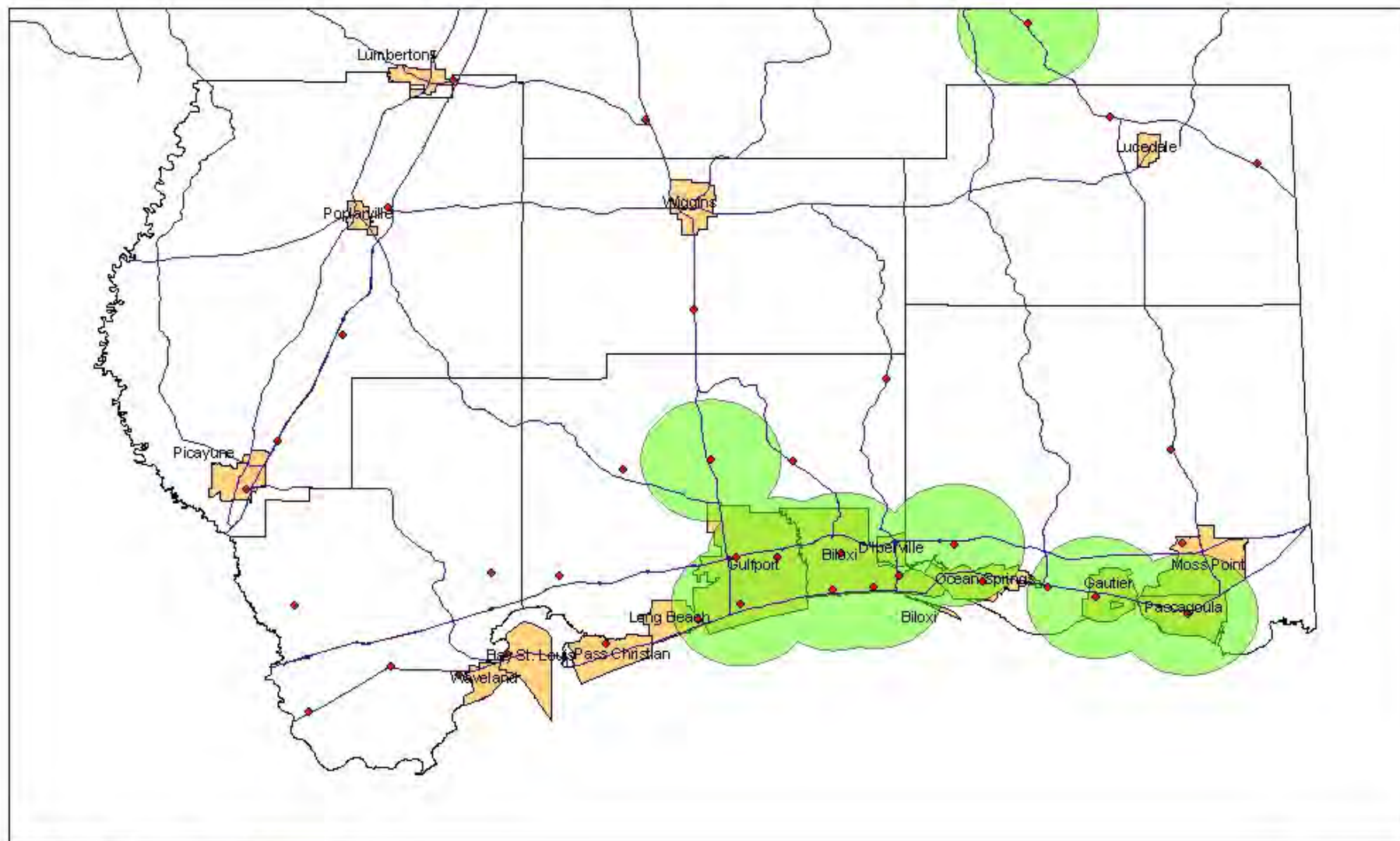




# Pearl River County GPS Resource Maps



# Coastal Cellular Coverage



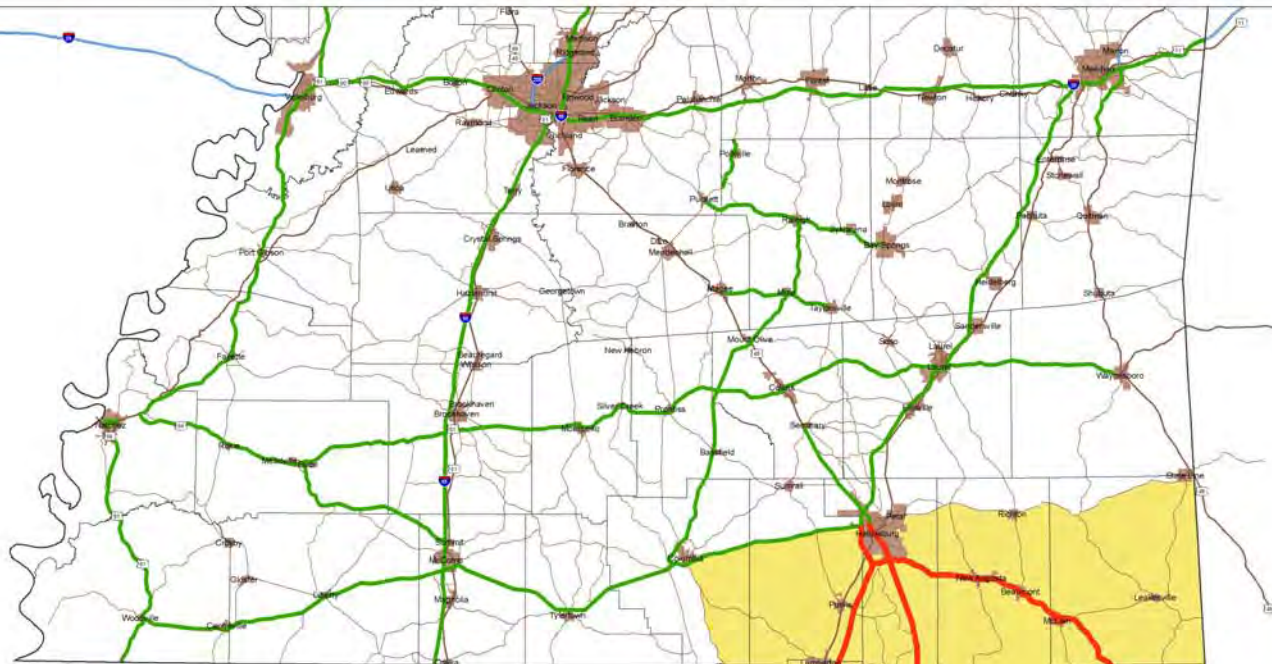
## Cellular Coverage Legend

- ◆ Cellular Towers
- Cities and Towns
- Major Highways
- Counties
- Cellular Coverage

**Map Creation Date**  
September 3, 2005  
1:30 A.M.

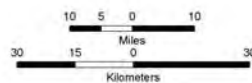






## Mississippi Road Information 9/4/05 0040 Hours

- Emergency Vehicles Only
- Open to the Public
- Impassable
- Interstates
- Major Roads
- Minor Roads
- City/Town
- County Boundary
- State Boundary

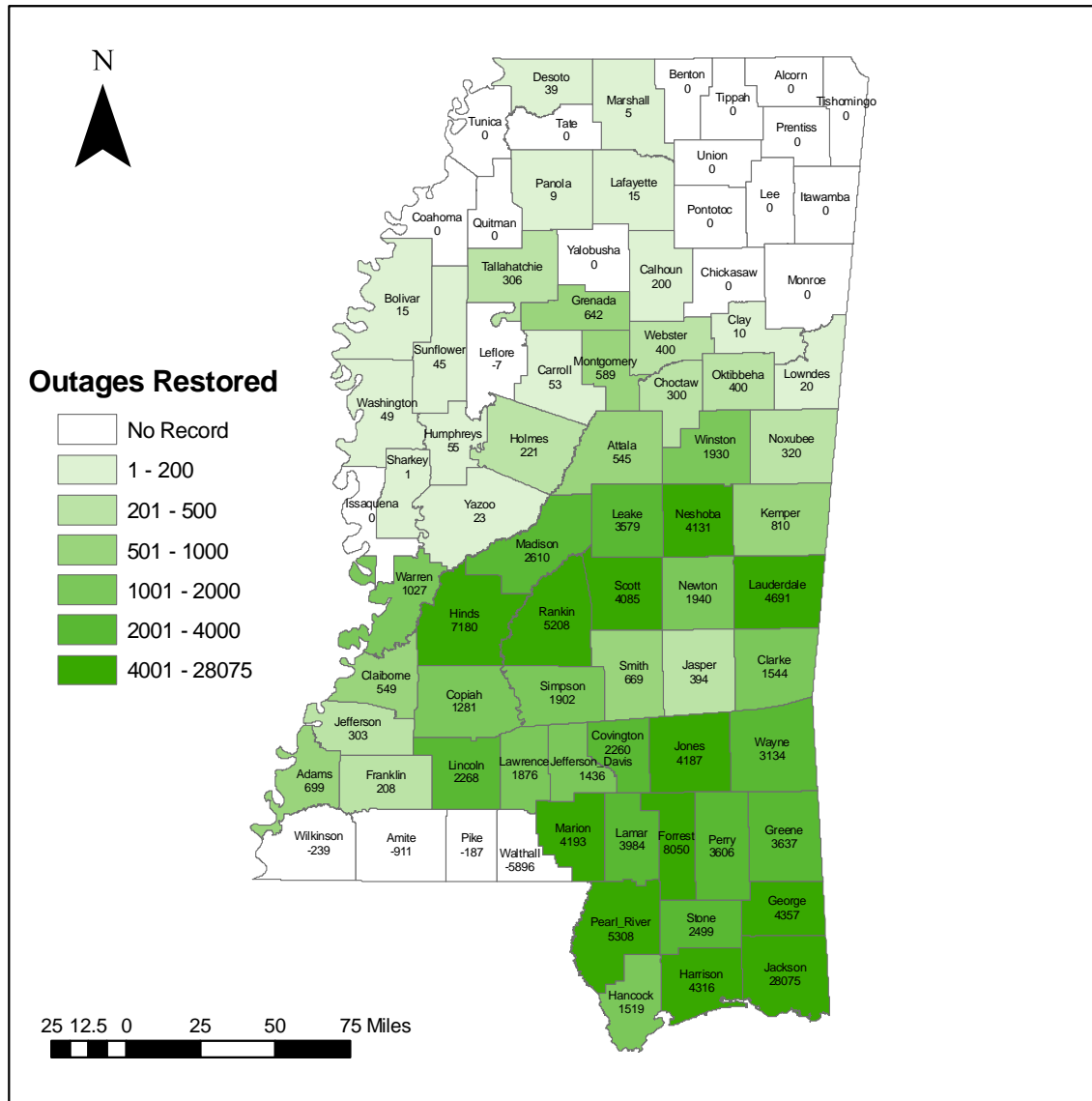


**Roads Closed  
to the Public**



# Power Outages Restored September 4, 2005

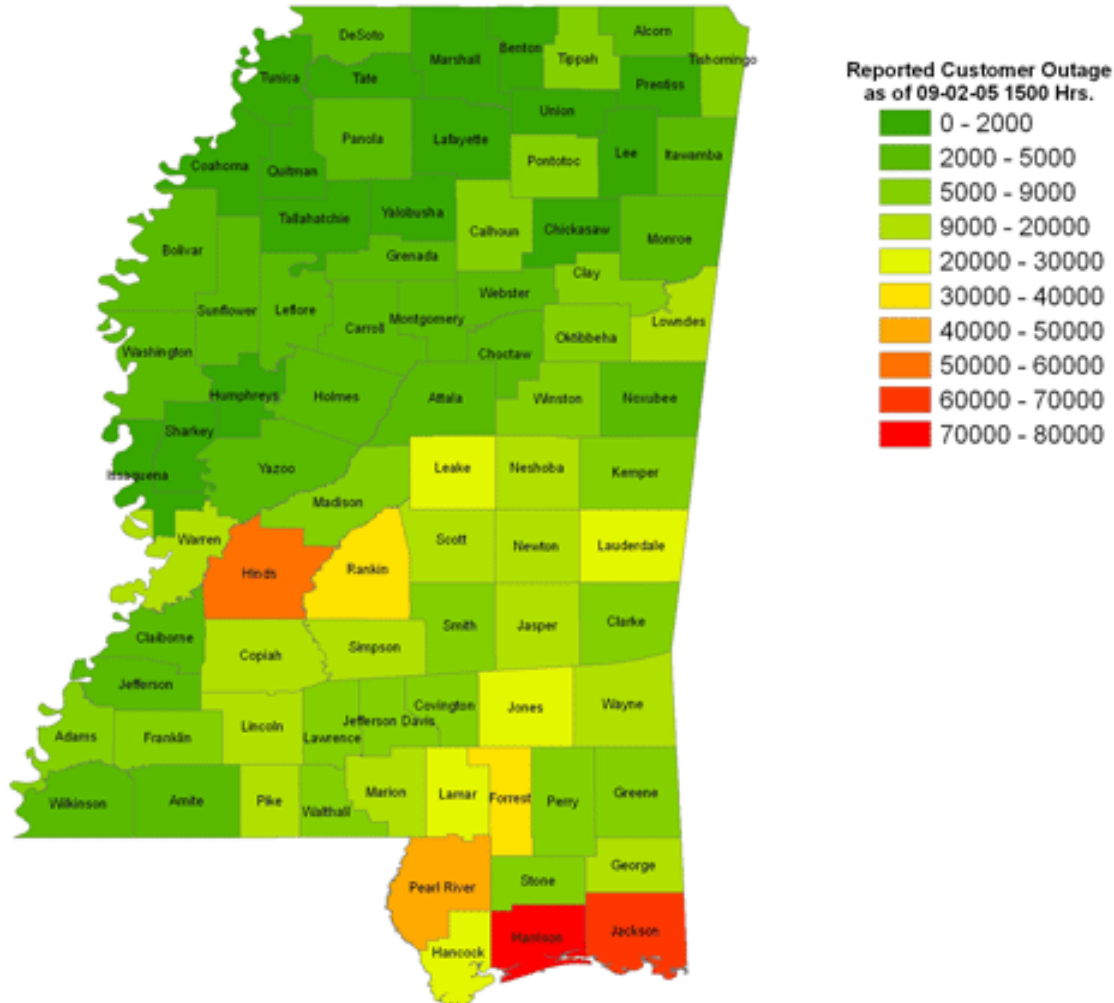
## Data from EPAs, ENTERGY, MSPCO, TVA





Sept. 2<sup>nd</sup>, 2005

### Mississippi Electric Outage

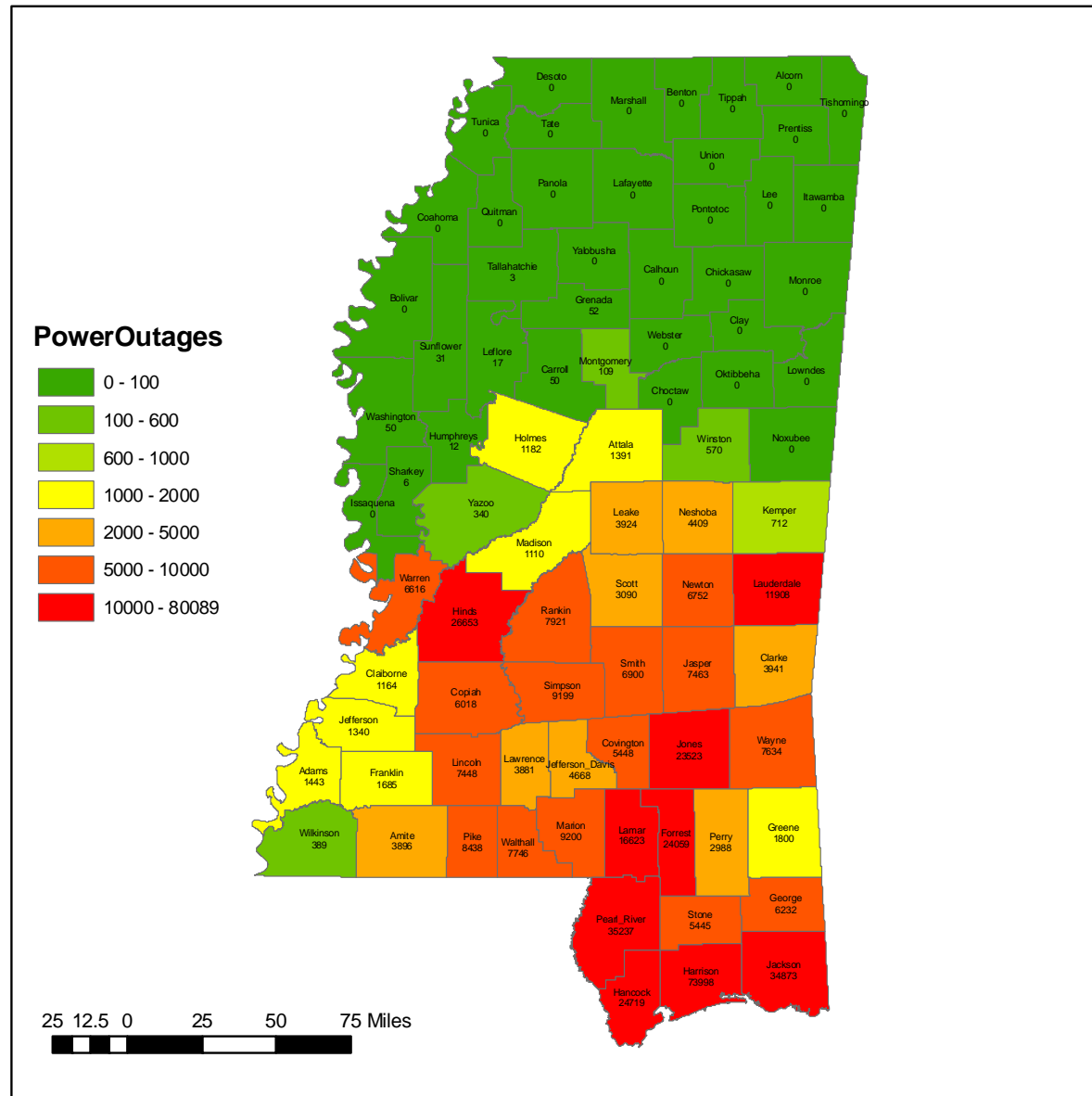


Note the big  
increase in  
reported  
outages vs.  
Sept. 4<sup>th</sup>

No customer  
info yet.

Power Outages September 4, 2005  
Data from EPAs, ENTERGY, MSPCO, TVA

Sept. 4th, 2005



Note huge increase in reported outages vs. Sept. 2<sup>nd</sup>

Customer info is in now!

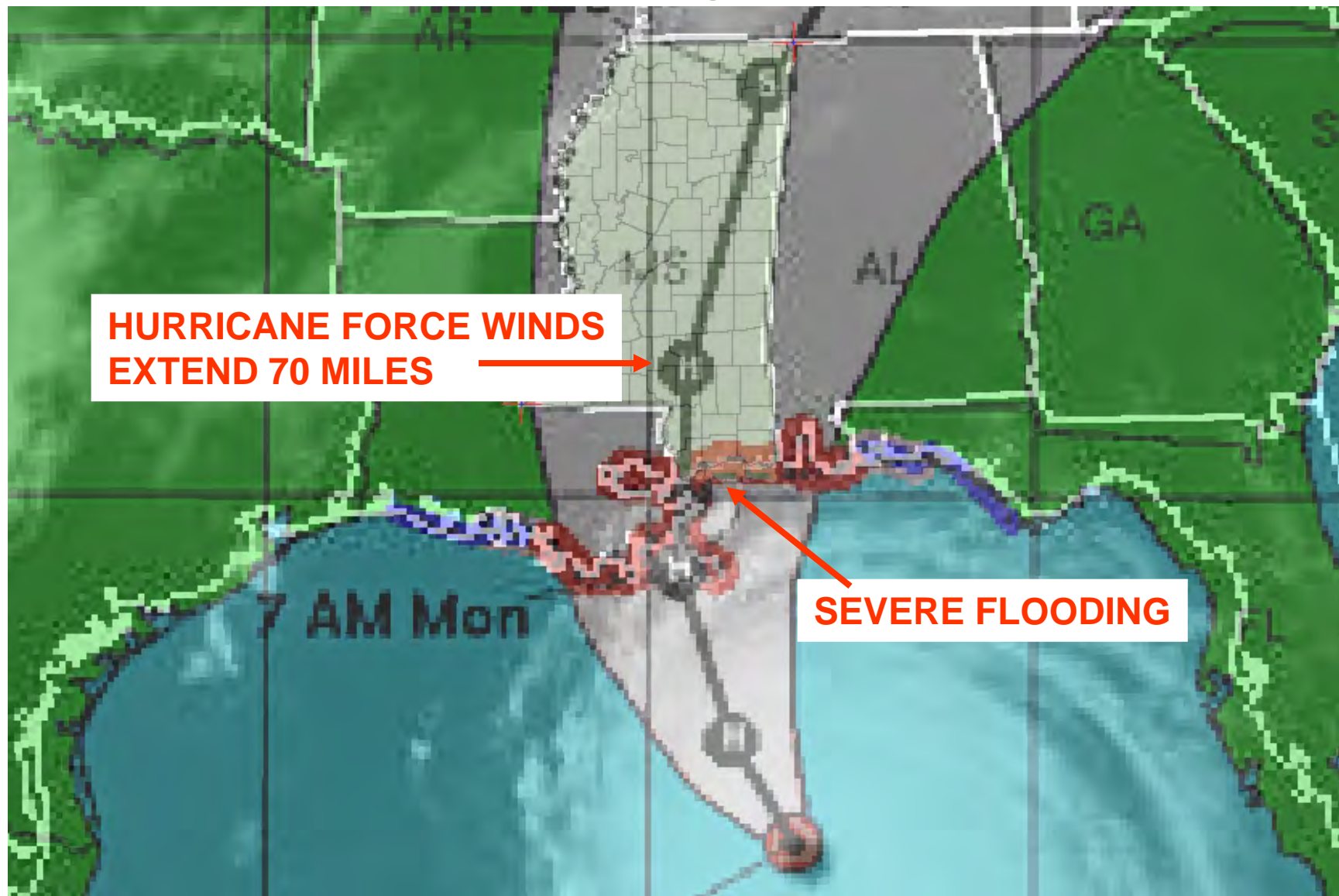
Hurricane hit Aug. 29th



## Shelters, Kitchens, and Water and Ice Distribution



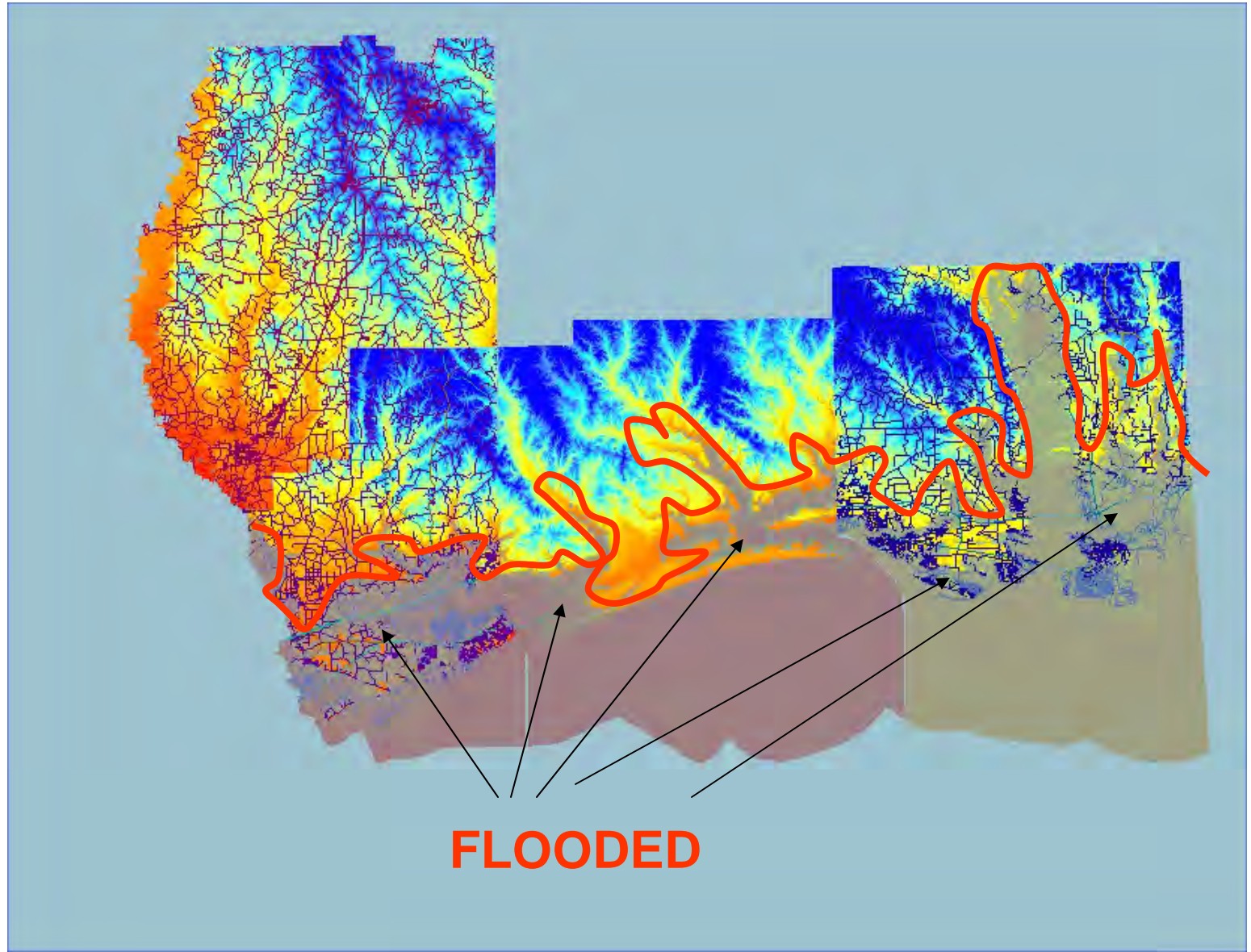
# Katrina Storm Track as of 11am CDT



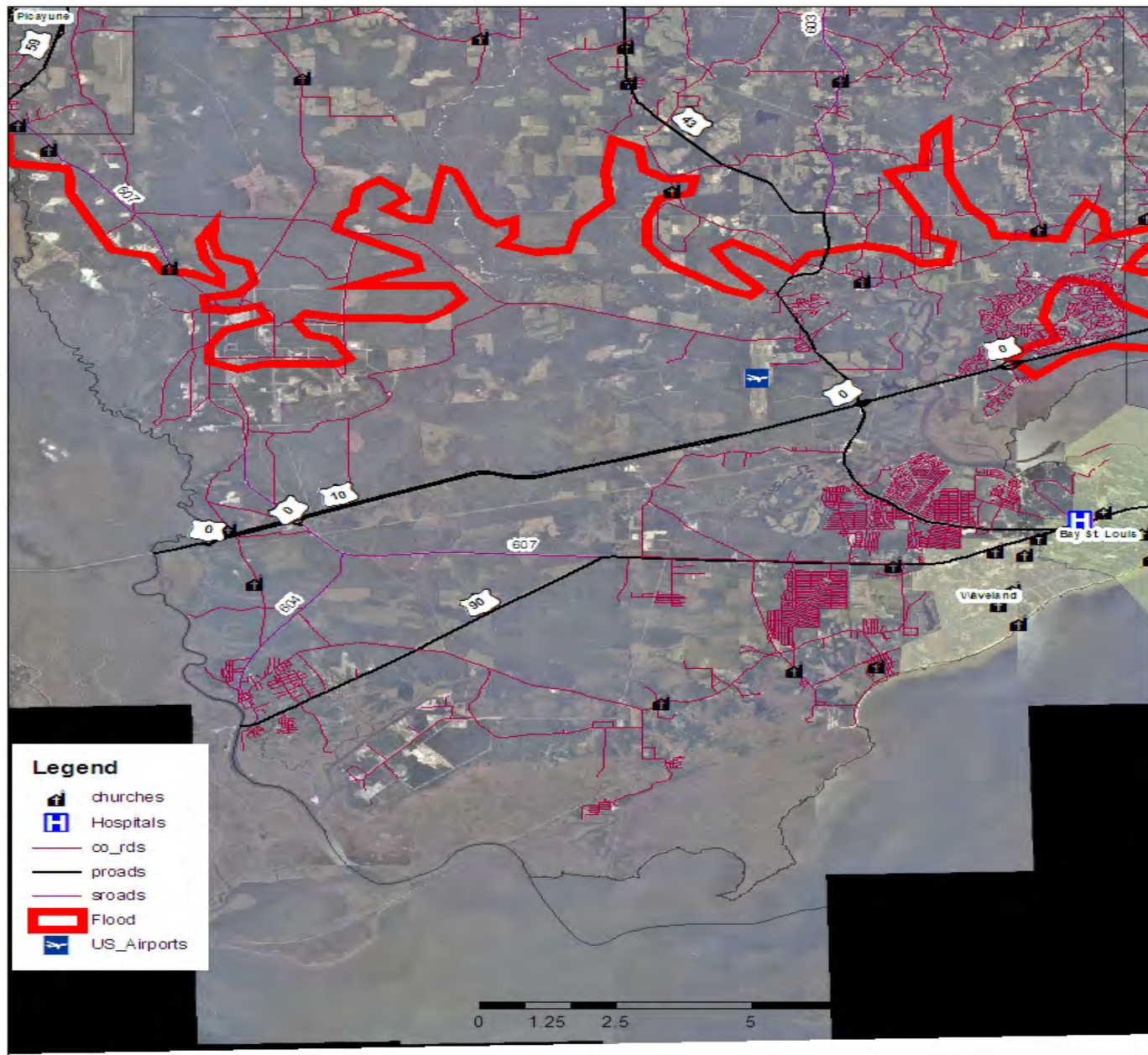


# 16 foot storm surge

## Grayish areas under water

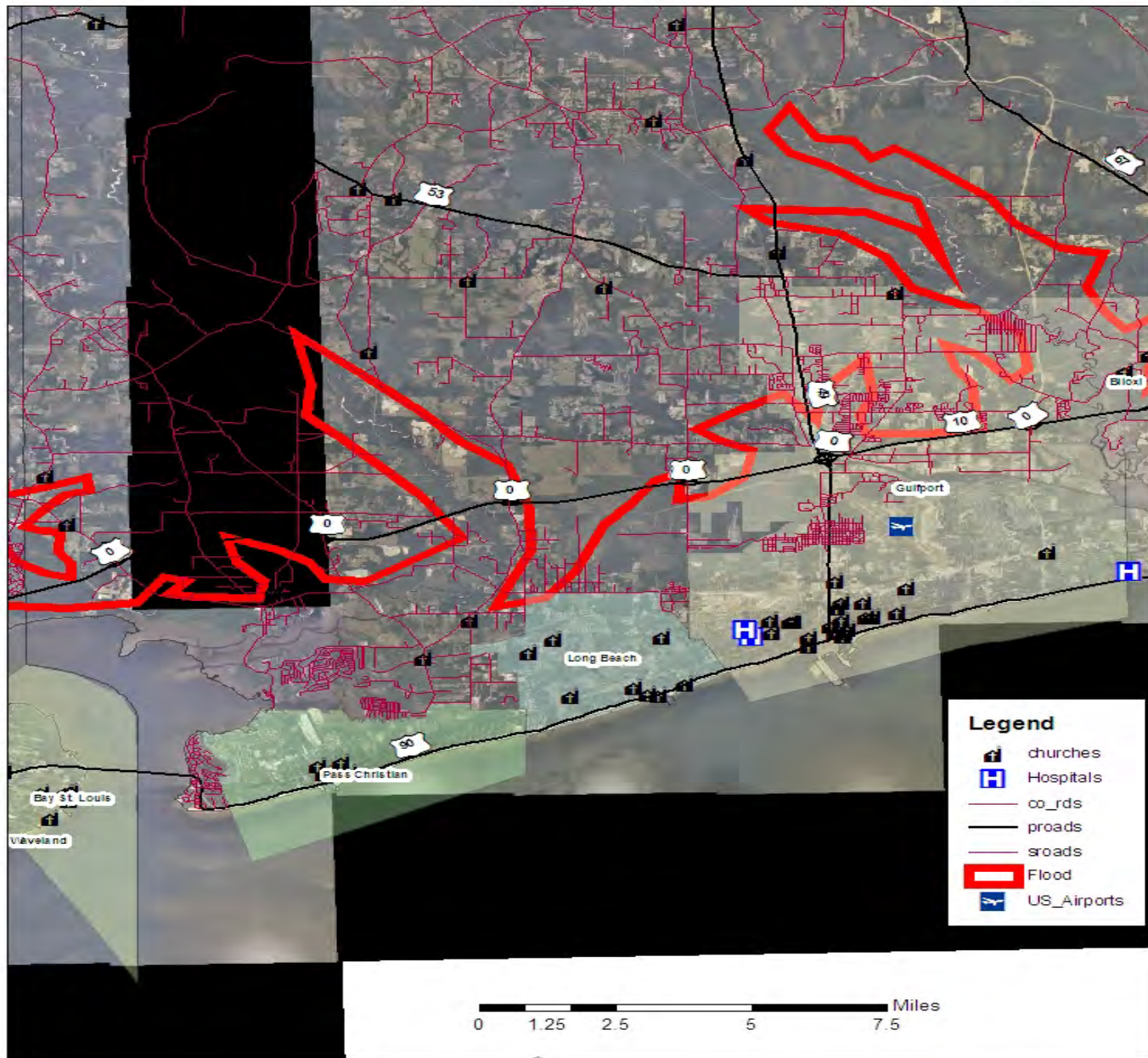


# Hancock County Projected Flooded Areas

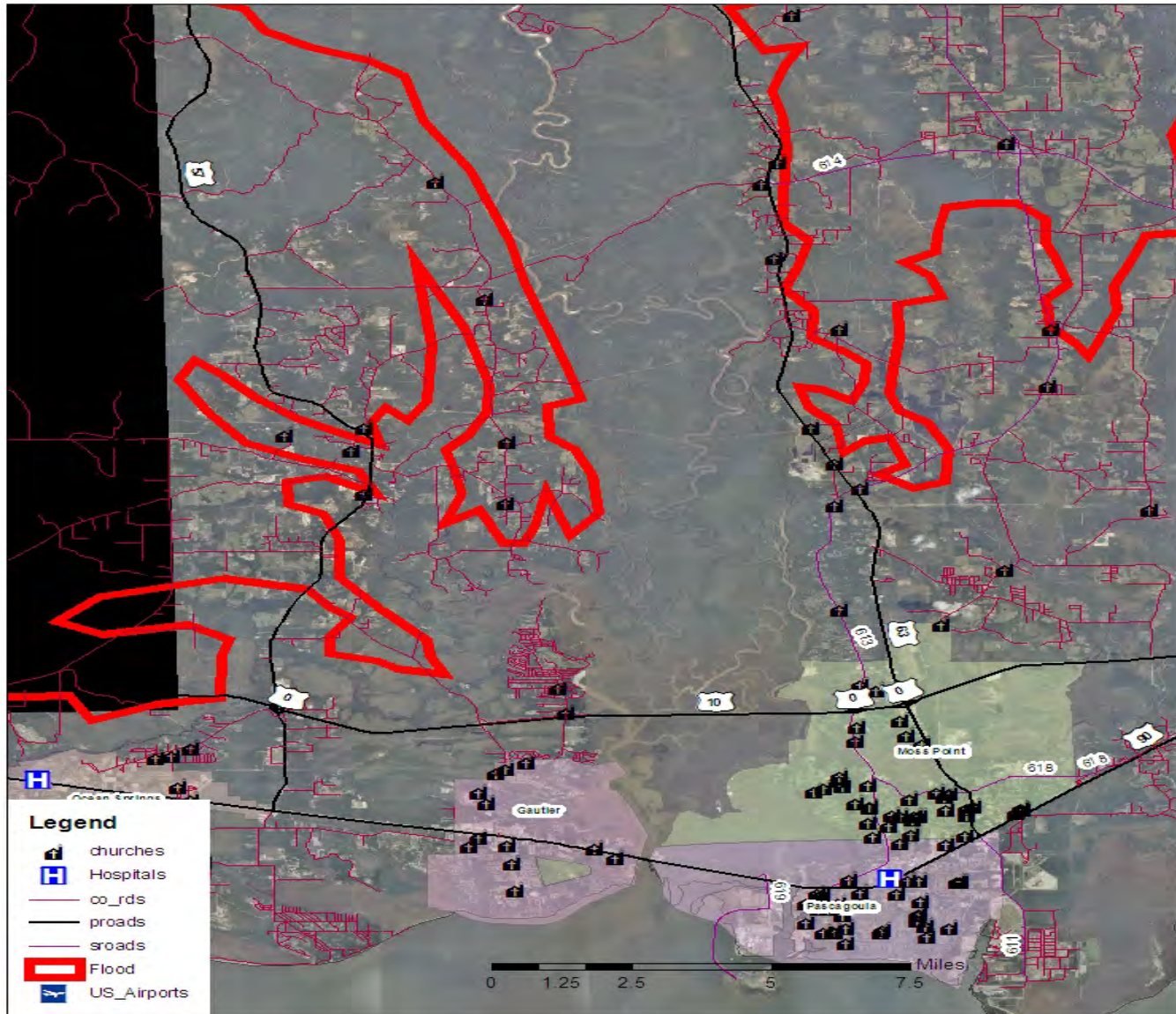




# Harrison County Projected Flooded Areas



# Jackson County Projected Flooded Areas





# Initial Update

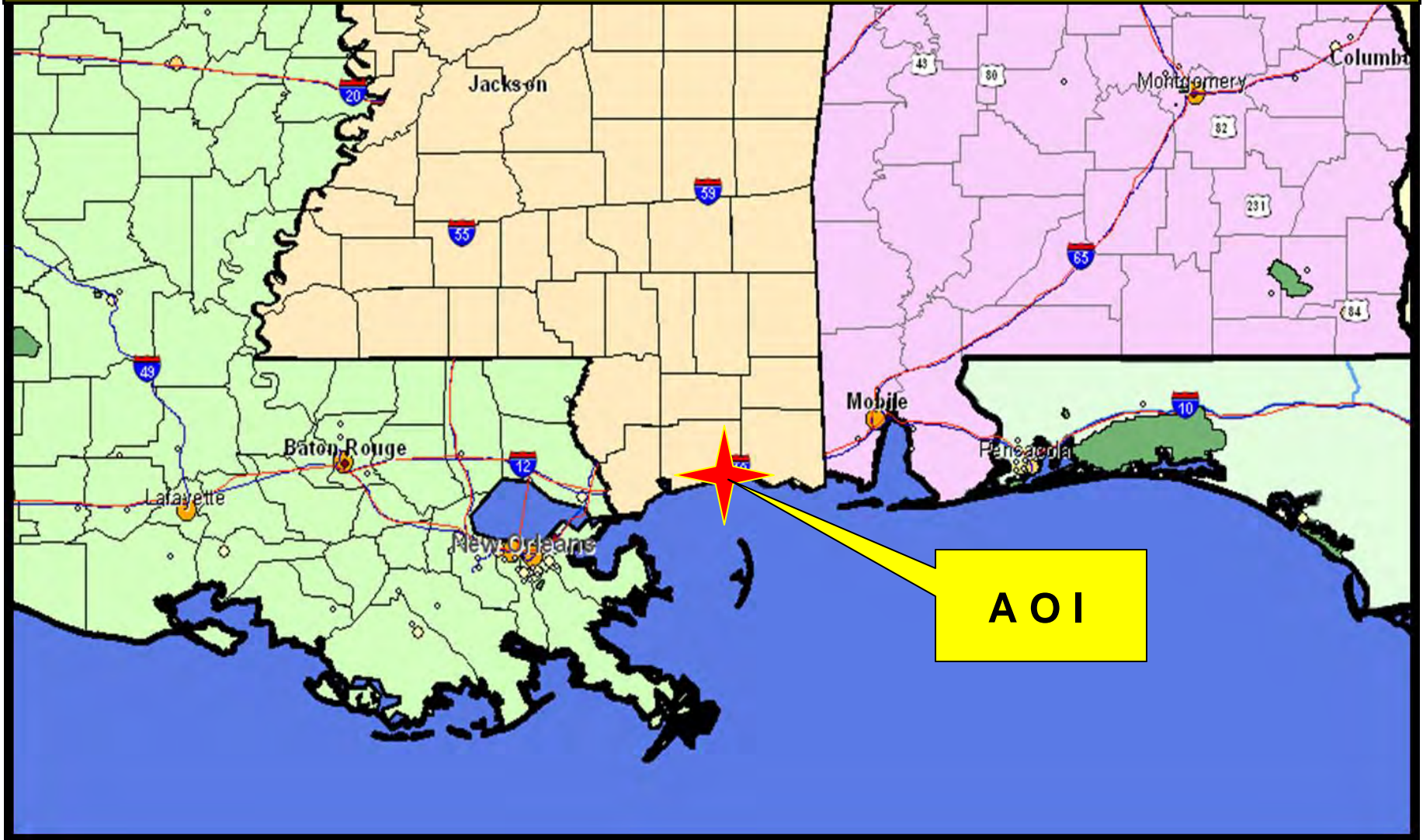
# Gulfport - Mississippi

This is an initial look at some of the damage in Gulfport, Mississippi. This Damage Assessment was created using Open Source Intelligence (OSINT) Sites.

Questions: [katrina.osint@cox.net](mailto:katrina.osint@cox.net)

# Gulfport - Mississippi

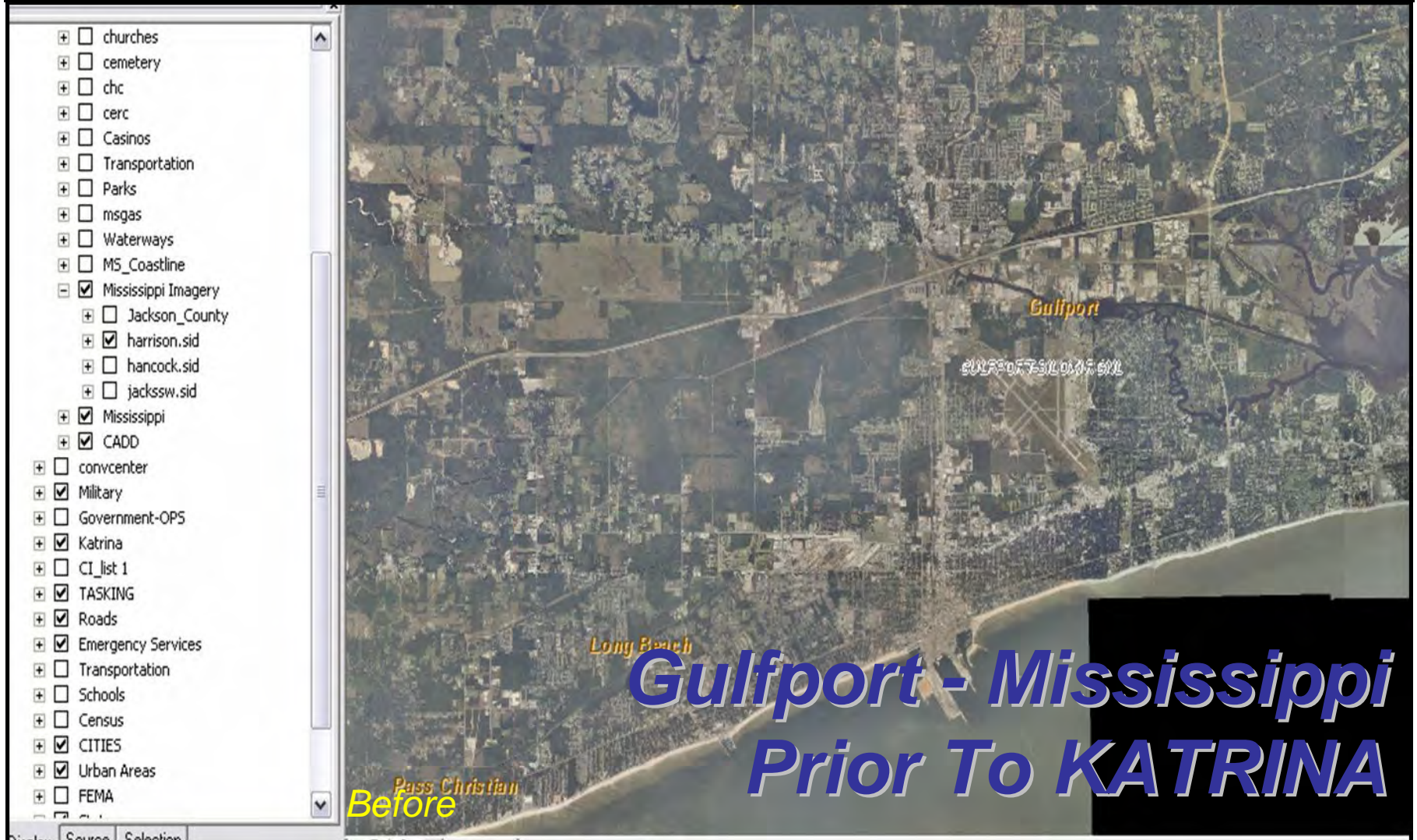
## *Area Of Interest (AOI)*





# Gulfport Mississippi

## *Initial Damage Assessment*





# Post Katrina *Image Analysis Areas*





# Image Area – I Footprint



# Areas Selected

## *Image Area – I*





# Image Area I

## DA-1



Vessel Moved ~ 430 meters

Initial Vessel Location

Post Katrina Image



Excessive Damage

# Image Area I

## DA-2





# Image Area I

## DA-3



Residential Damage

Post Katrina Image

# *Image Area – II*

## *Footprint*





# Image Area II

## DA-1



Zoom  
next slide



# Image Area II

## DA-1 (zoom 1)



Zoom  
next slide



# Image Area II

## DA-1 (zoom 2)

