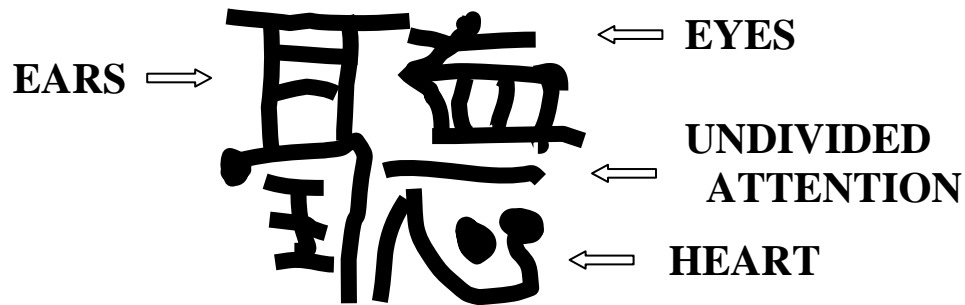




# The Qualities of Listening



The Chinese character above stands for the verb "to listen". The symbols that make up the verb include the *ears*, the *eyes*, *undivided attention*, and the *heart*. Combined together, these are the Qualities of a Good Listener.

What do these qualities have to do with listening?

EARS:

EYES:

UNDIVIDED ATTENTION:

HEART: