

Mentor Chamber VetNet Program – Businesses that offer discounts

Company Name	Discount
Ability Van Rentals	10% Off
B2B CFO	10% off and free initial consultation
Benjamin F. Edwards Financial Services	10% off
Best Western Lawnfield Inn and Suites	\$86.00 per night
Biales Delchin, LLC	10% off
Bixel's Salon and Spa Studios	10% off
Brunner, Sanden, Deitrick Funeral Home	10% merchandise only
Captiva Direct Printing	10% off
City of Mentor	Senior rate for pool passes, golf, boat ramp launches, ice arena
D and S Automotive	10% Off (not valid with other offers or insurance repair)
DiBella's Old Fashion Submarines	10% off
Dr. Stephen Carosello, DDS	20% for preventive and basic care and 25% for major care
Edible Arrangements	10% Off
Family Karate	15% off
Father and Son Landscaping and Property	Free law aeration or 25% off Fall or Spring cleanup
Garage Outfitters of NE Ohio	\$50 off any awning purchase, closet, or garage makeover in addit
Hooley House Sports Pub and Grille	10% Off
J's Pizza Market	10% any Pizza, Sandwich, or Salad
Just a Moment Canvas Images	15% off any size museum wrap canvas image, 10% off any art cha
Lake County Captains	\$5.00 discounted ticket price for every Thursday game
Lake County Historical Society	10% on museum admission (inc family members), 10% on commu
Lake National Bank	
Laketran	Free door-to-door, Dial-A-Ride service to all Lake County Veteran
Little Scholars Early Learning Center	10% Off
Longarm Legacies, Inc	10% off
Mama Roberto's	10% Off
Mentor Public Library	Extra week loan period for books and media items
Mobil 1 Lube Express	10% Off
Morris Chiropractic	10% Off
Moving Way	Moving services with 10% discount, if records stored with them,
Nicholas and Sons	\$10 off a pumping of a septic tank

[Northern Ohio Automotive Transmissions](#)

[One Man and a Hammer](#)

[Powell Remodeling](#)

[Red Roof Inn](#)

[Ryan Heating and Cooling](#)

[ServiceMaster for Quality](#)

[Skye Restaurant](#)

[The Drain Doctor](#)

[The Fine Arts Association](#)

[Van's Photo](#)

[Webber and Injic CPAs](#)

Cabinetry: 50% off list, Handyman Work: 15% off standard hourly

10% off

10% off

10% Off

20% discount taken from standard pricing – not valid with other o

10% Off

20% off all services

One complimentary ticket when an adult ticket is purchased, ma

10% on everything (except cameras, lenses, and flashes), free me flash

Free tax planning consultation, 10% off tax prep (15% off tax prep)

Veteran discounts

<u>Company</u>	<u>Discount</u>
Gazette Newspapers and the Great Lakes Printing Co. 46 W Jefferson St Jefferson OH 4 4047 440-576-9125 x 103	10% of commercial printing 10% of newspaper display advertising ½ price subscription to any newspaper in the Gazette Newspaper group
Conway Title Company Owner is a member of Catholic War Veterans 162 Main St Painesville OH 44077 440-352-0651	\$100 discount on all title examinations 20% discount on escrow fees \$15 off on deeds
Family Karate 8901 Mentor Ave Unit E Mentor OH 44060 440-855-7300	15% discount
Virtual Ally – Business Consultant 10441 Prouty Rd Concord OH 44077	10% discount
Laketrans PO Box 158 Grand River OH 44045 www.laketrans.com	See attached
Extended Housing Inc 270 E Main St Suite 300 Painesville OH 44077 www.extendedhousing.org	Rental Assistance
A Thomas Image 440-354-2535 athomasimage@sbcglobal.net https://www.facebook.com/	20% discount on print orders after a studio sitting session
Lake Geauga Recovery Centers 9083 Mentor Avenue Mentor OH 44060 440-205-2674 www.lgrc.us	Discount available for Veterans for 72 hour Driver Intervention Program for first time DUI offender
Chicago Title Kevin Soster 440-946-7636	“OHIO HEROES” special pricing \$50 Exam \$50 Escrow \$50 Commitment
Penguin Mechanical 156 W Main St Madison OH 44057 440-428-4666	10% off service call and \$100 of new equipment

**Radair of Wickliffe
Complete Car Care Service
29257 Anderson Rd
Wickliffe OH 44092
440-943-9666**

**10% discount (max discount \$100)
cannot be combined with other offers**

**Local Media Marketing
6950 Spinach Dr
Mentor OH 44060
Corey Maher (Veteran)**

10% off any service

Dial-a-Ride Fares

	In Lake County	In Cuyahoga County
Standard Fare	\$10.00 each way	\$20.00 each way
Reduced Fare	\$2.50 each way	\$5.00 each way
Children 2-12 years	\$2.50 each way	\$5.00 each way
Children under 2 Veterans to Medical Appointments*	FREE FREE	FREE FREE
Medicaid NET Program	FREE with JFS approval	

*Attendants Ride Free

Reduced Fare

Seniors and citizens with disabilities are eligible for a reduced fare if you have a Golden Buckeye or Medicare card. To find a Golden Buckeye application site near you, dial 1.800.422.1976.

Americans with Disabilities Act (ADA)

- You may qualify for 24 hour scheduling and a special next day service. You simply need to fill out an application. ADA applications are available by calling 888.525.3872.
- Laketrans has a Telecommunications Device for the hearing impaired. Dial 1.800.560.DEAF (3323).

Medicaid Transportation (NET program)

- Your transportation for medical trips may be paid for if you are under Medicaid.
- To apply, call Lake County Job & Family Services at 440.350.4366. You will get an automated attendant. Leave a message with required information.
- Once enrolled, call Laketrans directly to schedule your rides.
- Job & Family Services must pre-approve all medical trips to ride for free.

How to Order Smart Cards

- Online:** www.laketrans.com
Laketrans accepts Mastercard & Visa.
- By U.S. Mail:** Send a written request & money order or cashier check payable to Laketrans, P.O. Box 158, Grand River, Ohio, 44045.
- By phone:** Call 440.350.1000 to order by phone with your Mastercard or Visa.
- At Laketrans:** 555 Lakeshore Blvd., Painesville Twp., 8-4:30 - M-F.

VETERAN'S MEDICAL TRANSPORTATION DIAL-A-RIDE LAKETRAN & VA Partnership

Where Dial-a-Ride Can Take You

Anywhere in Lake County

- Work
- Libraries
- Shopping Centers
- Restaurants
- Local Colleges
- Medical Facilities
- YMCA or Recreation
- Grocery Stores
- Parks
- To the home of friends or family members

In Cuyahoga County

Major Medical Facilities

- Cleveland VA Medical Center (Wade Park)
- Euclid Hospital/Medical Buildings
- Euclid Medical Plaza
- Hillcrest Hospital/Medical Buildings
- Richmond Hts. Hospital/Zini Medical Buildings
- Euclid Center for Dialysis Care
- Brae-Burn Medical Building
- Lakeland Medical Building
- Limited Other Cuyahoga County Medical Facilities (2nd Monday & 2nd Thursday of each month)

Hours of Operation

Monday-Friday
8:00 a.m. to 4:00 p.m.

Reservations call center hours

Monday-Friday
6:00 a.m. to 8:00 p.m.

To make a reservation dial

440.942.1300
440.354.6100
440.428.2460
or 1.888.LAKETRAN (888.525.3872)
TDD: 1.800.560.3323.

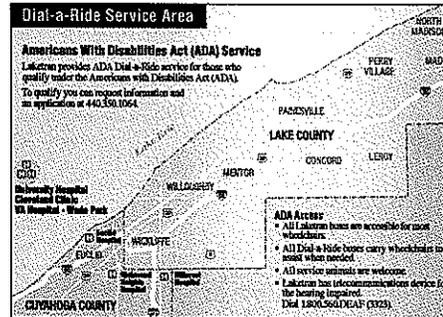
To cancel a reservation dial

440.350.1099

Laketrans is closed on Saturday, Sunday and all federally observed holidays.



Veterans Service Commission
105 Main Street, Painesville, OH 44077
(440) 350-2567/2904
Fax (440) 350-5980
Toll Free (800) 899-5253, Ext. 2904



LAKETRAN

888.LAKETRAN WWW.LAKETRAN.COM
P.O. BOX 158 GRAND RIVER, OH 44045

Title VI of the Civil Rights Act prohibits discrimination on the basis of race, color or national origin. If you feel that you have been discriminated against, you must file a written complaint with Laketrans within 180 days of the alleged discrimination. 08/13 1500



LAKETRAN



Veterans Medical Transportation

Lake County Veterans can receive FREE Dial-a-Ride transportation to any medical appointment, adult day care or VA location including, but not limited to:

Veterans Administration Bldg.

54 S. State Street, Painesville, OH 44077

Lake County Veterans Commission Office

105 Main Street, Painesville, Ohio 44077

VA Outpatient Clinic

7 W. Jackson Street, Painesville, OH 44077

University Circle Medical Facilities

- Cleveland VA Medical Center (Wade Park)
- Cleveland Clinic
- University Hospital
- Cleveland Sight Center
- CWRU Dental School

Getting to University Circle

Laketrans Dial-a-Ride service travels to the University Circle area Monday-Friday. Choose from three morning departures and five afternoon return trips. Laketrans will pick you up during the pick-up time listed to guarantee you arrive downtown for your appointment.

Home pick-ups begin between	Arrive at University Circle	Departures from University Circle
6:15 - 6:45 a.m.	8:30 a.m.	11:30 a.m.
9:15 - 9:45 a.m.	11:30 a.m.	12:30 p.m.
12:45 - 1:15 p.m.	2:30 p.m.	2:30 p.m.
		3:30 p.m.
		4:30 p.m.

Make Your Reservation

Steps to Make your Reservation

- 1 Gather the information needed to make a reservation 2-10* business days in advance of your trip.

*Due to the popularity of this service, at least 3 days is recommended.

- 2 Call Laketrans Customer Service Representatives to schedule your ride.

- 3 Write down your pick-up window times given by the Customer Service Representative.

- 4 Ask your Customer Service Representative to repeat your reservation details back to you.

- 5 You must be fully prepared to board the bus at the beginning of your pick-up window.

Information You Need to Make A Reservation

Name _____

Home address _____

City _____ Zip _____

Home phone _____

Cell phone _____

Date(s) of travel _____

Destination address _____

Time you need to arrive _____

How many others will travel with you? _____

Do you have any special needs? _____

For medical appointments

Doctor's name _____

Office address w/room or bldg. number _____

Doctor's phone number _____

Appointment time _____

Please inform the Customer Service Representative of any discounts you receive through your Golden Buckeye/Medicare card, Medicaid or service agency or if an attendant will be traveling with you.

Write down this information from the Customer Service Representative.

Pick-up window from home _____

Return window back home _____

Cancellation Line

To cancel a reservation, you must call Laketrans at least 2 hours prior to the beginning of your pick-up window. **Call the Cancellation Line at 440.350.1099 or toll free 1.888.585.3872 (1.888.LAKETRAN).**

Please leave the following information after the recording:

- The name of the person whose trip is being cancelled. Please spell the last name.
- Date of the trip(s) you want to cancel, and if trips are one-way, return or round trip.
- The time(s) of the trip you are cancelling.
- A phone number where you can be reached.



A cancellation made less than two hours before your pick-up window begins will be counted as a no-show.

No-Show Policy

A no-show is a passenger who has a reservation and does not take the ride or cancels less than two hours prior to the beginning of their pick-up window.

Laketrans No-Show Policy allows for Laketrans to suspend a customer's ride privileges for no-shows. **A passenger will receive a notice by mail before service is suspended. In a no-show situation, the return trip is immediately cancelled.**

