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Newsletter Committee

Kristen Berg
Scott Cole
Josh Ellis
Toni Ice
Tonya Reidy
Missy Weiss



Would you like to be a part of the Newsletter Committee?

We would love to have you join us!

Please contact any member if you are interested.



Volume 5, Issue 4

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City of Kirtland Joins Sewer District

The City of Kirtland developed a comprehensive wastewater plan in 2001 based on a desire to develop the SR 306 corridor and address failing septic systems. The plan outlined several alternatives for their wastewater treatment needs. One option was for the City to build its own wastewater treatment plant. This cost was determined to be excessive. Other alternatives included connecting to the Lake County Department of Utilities or the Willoughby/Eastlake wastewater systems. After careful study, Lake County Department of Utilities was chosen by the City to provide the wastewater collection and treatment services they needed.

Project design began in 2006. The Project includes a gravity sanitary sewer on SR 306 from the Chagrin River to Russelhurst Rd, a Lift Station on SR 306 on the north bank of the Chagrin River and a forcemain through easements from the Chagrin River to SR 84. The project will provide service to the School District, City Hall, the Visitors Center, Templeview Subdivision and all the businesses and homes along SR 306.

Because of the historical buildings, unique terrain and other obstacles (Chagrin River & Interstate 90) several alternative construction methods are included in the construction design. They include specialized dewatering equipment along with additional shoring and monitored backfill compaction near the historic churches on SR 306. A 600 foot casing was bored under all four lanes of the freeway. At the Chagrin River, a 24 foot deep pit was dug to bore a casing under the river. Directional drilling high density polyethylene "HDPE" pipe and ductile iron pipe will also be used in several locations. Adding to the construction challenges, 47 easements were needed along SR 306 from Russellhurst Rd to SR 84.

After several public informational meetings and a formal public hearing, construction began in 2009. The force main is now complete and the lift station and gravity sewer are being installed. Completion is scheduled for summer 2011. The total project cost is estimated at just under \$8 million.

Lake County Department of Utilities welcomes the City of Kirtland to the sanitary sewer district.

Submitted by: Randy Rothlisberger, Engineering Group



Tips for Driving in Bad Weather

Never Use Cruise Control When Driving on Wet or Icy Pavement:

Most people think they are being cautious by setting their cruise control and maintaining a safe consistent speed in the rain. But if the cruise control is on when your car begins to hydro-plane and your tires lose contact with the pavement your car will accelerate to a higher rate of speed making you take off like an airplane. Some vehicles (like the Toyota Sienna Limited XLE) will not allow you to set the cruise control when the windshield wipers are on.



Fog Lights:

Fog lights must make "white light" or else they are useless in "fog". Yellow fog lights are great in blinding night snowstorms (making those big snowflakes virtually invisible), but are useless in rain or fog.

Submitted by: Skip Rigby, Engineering Group

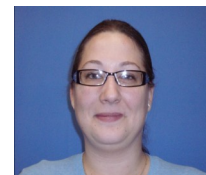
Media Training

Last month Scott Cole and Randy Rothlisberger attended "Crisis Communication Media Training" at Lake Erie College. The purpose of the class was to help manage communications with the media during a crisis.

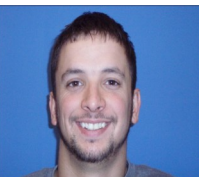
The first segment was a discussion about what to and what not to do when confronted by the media. Several examples were discussed and analyzed including political and celebrity interviews. Class participants were later interviewed on camera and presented with a situation that could actually happen in their job. Unexpected and controversial questions were thrown at each participant in an attempt to get a juicy sound bite just like some in the media attempt to do. The interview was taped and then critiqued by the group. It was a great opportunity to learn how to present a message and control the situation while on camera and under pressure.



Introducing Our New Employees...



Erica Funderburk
Account Clerk
Billing/Customer Service



Kevin Toczik
Operator Trainee
Gary L. Kron Facility

...stay tuned for interviews in future newsletters

Meet Our New Employee — Dave Gelhausen

Q: Where did you grow up and go to school?

A: I grew up in and graduated from Madison.

Q: Do you have any family in the area?

A: I'm an only child but my parents still live in the area. I've been married six years to my wife, Rebecca and have a great relationship with my wonderful step-daughter, Brittany, who is 16.

Q. Do you have any pets?

A: We have two rescued Bichon Frieze. They are about 7 years old. I like this breed because they don't shed.

Q: What's the most interesting place you've been?

A: I love sightseeing in Las Vegas.

Q: What would you say is your least favorite household chore?

A: Dishes - my wife or daughter does them but we take turns cooking dinner. I prefer yard work.



Dave Gelhausen

Maintenance

GLK Wastewater

Reclamation Facility

Meet Our New Employee — Dana Fearing

Q: Do you have any family in the area?

A: I am a lifetime Perry resident with my husband, Michael and daughter, Ella. My parents still live in Perry. My two sisters live in Madison with their families.

Q: Do you have any pets?

A: We have a hunting dog, named Maverick, a chocolate lab named Molly and my husband's Brittador Brittany Spaniel-Lab mix named Arthur. My daughter has two horses named Belle and Comanchy.

Q: What would you say is your least favorite household chore?

A: Laundry... because it is never ending!

Q: What are your favorite hobbies or interests?

A: I enjoy four-wheeling, deer hunting, riding the motorcycle with my husband and taking my daughter on nature walks to explore "new " things.

Q: What is your favorite after work activity?

A: Helping my daughter with her school activities and sitting around a fire with my entire family telling stories and laughing.



Dana Fearing

Account Clerk

Billing/Customer Service



Bill McGonnell

System Maintenance

West Water Service Center

Meet Our New Employee — Bill McGonnell

Q: Where did you grow up and go to school?

A: I graduated from Perry, but now live in Concord with my wife, Kathleen and three kids: Billy (10), Brandon (9) and Emma (8 months). My parents and two brothers still live in Perry.

Q: What's your favorite after work activity?

A: My kids sport activities and fishing, when I can. We rent a cabin in Canada every year.

Q: Do you collect anything?

A: Fishing gear.

Q: What's currently your favorite TV show?

A: Man v. Food and the Discovery Channel.

Q: What would you say is your least favorite household chore?

A: Dishes!



Josh Hattox

System Maintenance

West Water Service Center

Meet Our New Employee — Josh Hattox

Q: Where did you grow up and go to school?

A: I've lived in Chesterland, Solon and moved to New Orleans when I was 12 years old. I currently live in Painesville Twp with my wife, Shannon, and three kids.

Q: Do you have any pets?

A: A Spitz mix dog named Blondie adopted in New Orleans and a painted turtle named Squirt that I found on a construction job.

Q: What are your favorite hobbies or interests?

A: I golf in a league at Chardon Lakes and I play guitar and piano, but not very well.

Q: What is your favorite after work activity?

A: Spending time with my three kids (13, 6, 2) riding bikes, playing board games. I enjoy watching my son play football.

Q: Describe your dream career?

A: Professional golfer.

LCDU Retirees (October - December 2010)

Jesus Gonzalez - 18 years
Lucy McClung - 27 years
Kay Meadon - 32 years
Ed Schwertner - 25 years



Katie Sheffield - 30 years
Jack Sumrada - 26 years
Nancy Videtic - 20 years
Greg Widmer - 25 years

Your many years of service and dedication are appreciated. Sincere congratulations and best wishes to all.

Congratulations goes out to Keith McCloskey



Keith, from the Engineering Group, was inducted into the Cleveland Softball Hall of Fame on October 21st. A banquet was held in Euclid and all of Keith’s family attended. Keith was the MVP of the Pepco team when they won the 1993 National Championship in Midland, Texas. They were the first men’s team from Lake County to win a national title. Congratulations again Keith!

CUSTOMER SERVICE TIPS

Control Stress With Positive Thinking

There may not be much you can do about some of the things at work that stress you out; one thing you *do* have control over is the way you think about your problems. You may actually be putting more pressure on yourself. Change your thoughts. If you catch yourself thinking something hurtful, reframe those thoughts in a more positive and self-affirming way. You’ll soon find your stress level decreasing as you lighten up on yourself. Here are some examples to get you started:

- If you think: “I’m a total klutz.”
Reframe it as: “OK, so I made a mistake. So what? I’m only human. I’ll correct it right now and get on with things.”
- If you think: “I’m going to mess this up, and everyone will think I’m foolish.”
Reframe it as: “I can do this just fine. Besides, no one expects me to be perfect.” “I may need to ask for clarification.”
- If you think: “I can’t do anything right.”
Reframe it as: “There are plenty of things I’m good at, I’m just having a bad day today.”

LCDU Anniversaries (January - March 2011)

<u>10 Year</u>		<u>15 Year</u>		<u>25 Year</u>	
Joe Fedor	1/29	Ken Anzelc	3/18	Buddy Scoville	1/28
		Barb Cummings	3/18	Dave Mihalik	2/10



LCDU Birthdays (January - March 2011)

JANUARY BIRTHDAYS:		FEBRUARY BIRTHDAYS:		MARCH BIRTHDAYS:	
Bill Munger	1/2	Kermit Johnson	2/2	Ken Stoneman	3/3
Matt Armand	1/2	Jonathan Hegfield	2/4	Tonya Reidy	3/5
Michele Mallory	1/14	Gerald Roy	2/6	Lauren Schuler	3/5
Josh Ellis	1/17	Susan Brochak	2/7	Scott Cole	3/10
Scottie Burke	1/27	CJ Land	2/7	Frank Burkholder	3/13
Joe Fedor	1/31	Rick Douglas	2/10	Dennis Elliott	3/13
		Mike Spencer	2/10	Dee Hine	3/16
		Steve Doremus	2/13	Dana Fearing	3/17
		Dave Hernandez	2/14	Nate Proctor	3/19
		Linda Millberg	2/16	Mike Erkkila	3/22
		Phil Spencer	2/16	Mike Hozian	3/24
		John Thompson	2/16	Bill Chandler	3/25
		Doug Bradley	2/18	Brian Cook	3/25
		Barb Cummings	2/21	Mark Brenkus	3/26
		Dave Gelhausen	2/22	John Clarkson	3/26
		Toni Ice	2/23	Bob Blakesmith	3/29
		Roscoe Snoeberger	2/23	Mike Sullivan	3/31

