

Ann M. Radcliffe Lake County Recorder Customer Satisfaction Survey

1.	What was the purpose of your visit?		
	Record a deed or other document		Obtain a Veteran ID Card
	Request a copy of a deed		Question
	Research a parcel of land		Other
2.	How long did you wait before being approached?		
	No wait - Immediately		
	Less than 5 minutes		
	5-10 minutes		
	More than 10 minutes		
3.	How satisfied were you with the information that you received?		
	Very Satisfied		
	Somewhat Satisfied		
	Neutral		
	Somewhat Dissatisfied		
	Very Dissatisfied		
4.	How would you rate the courtesy shown by the Recorder/staff at our office?		
	Excellent		
	Good		
	Fair		
	Poor		
	Neutral		
5.	Overall, how would rate your office visit?		
	Excellent		
	Good		
	Fair		
	Poor		
6.	Additional Comments:		

*Our mission:
"To preserve and provide for the public a true and reliable, readily accessible, permanent account of real property,
both historic and current, and to do so with the highest quality of professional service."*