



# UNDERGROUND NEWS

SEWER • SOLID WASTE • WATER

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## Customer Comments

It seems as if I receive an article or a message once a week regarding the professionalism, timeliness, community outreach, or compassion from employees in our Department. Great customer service should be recognized. That being said, you deserve the front page of this issue!

Wishing you and your loved ones a safe and happy holiday season.

Sincerely,  
Scott Cole

“Dear WESC—As a homeowner dealing with problems, I am particularly impressed not just with the efficiency of your crews, but with the customer-friendly attitudes your men showed. No matter the weather, time of day, or physical difficulties, to a man, your crews were as congenial as they were helpful.”

**-Ben and Dorothy, Willoughby Hills**

### Newsletter Committee

- Kristen Berg
- Scott Cole
- Josh Ellis
- Mike Erkkila
- Toni Ice
- Tonya Reidy

Dear GLK—I wanted to let someone know that Sam arrived at midnight and again at 7:00 AM regarding my concern and describing the action to be taken. He followed up and gave his expert advice and concern. Sam should be complimented for his service with the Department.

“ Dear Solid Waste—I just want to thank you for your time in taking the LLC Youth Program on a tour of the landfill. Many students stated on their evaluations that this was their favorite part of the day. Many also commented on how much they enjoyed you - your enthusiasm, good sense of humor, and your “straight to the point” way of presenting information is great for communicating with and engaging high school students. You will probably hear back from me again next year, because I believe a tour of the county’s landfill is an eye-opener for students and a necessary reality to share with members of the community and our future leaders.”

**-Elizabeth, Youth Program Coordinator, Leadership Lake County**

## Meet Our New Employee – Nate Zuege

Q: *Where did you grow up and go to school?*

A: I grew up in Madison, went to Madison High School. I have an Applied Science Degree in Horticultural Technologies.

Q: *Do you have any family in the area?*

A: Yes. My two parents and two brothers all live in Madison, and the rest of my family lives in Wisconsin.

Q: *What’s the most interesting place you’ve been and why?*

A: My parents have a cabin in north-west Montana, and I love going out there. Fishing is a hobby of mine and it is great there.

Q: *What’s currently your favorite TV show?*

A: Family Guy.

Q: *What’s your favorite after work activity?*

A: Tinkering with something in the garage, car, snowmobile, or just welding something.

Q: *What is your favorite food?*

A: A large portion of spaghetti.



**Nate Zuege**  
Operator  
Mentor Wastewater  
Treatment Plant

## Recipe— Barb Cumming's Favorite Corn & Black Bean Salsa

- 1 can black beans-rinsed
- 1 can corn –drained
- 1/3 cup chopped green onion
- 1/3 cup chopped red onion
- ½ cup finely chopped cilantro
- 3 Tablespoons of oil
- 1/3 cup lemon juice—fresh

Mix together, chill and add 1 chopped tomato before serving.

Salt and pepper to taste.

**Submitted By: Barb Cummings, Account Clerk, Administration**



## Meet Our New Employee — Debbie Roberts

Q: *Where did you grow up and go to school?*

A: I grew up in Painesville and attended Harvey High School.

Q: *Do you have any family in the area?*

A: Yes. My parents, 2 brothers and 3 sisters all reside in Ohio. I have been married for 25 years to my husband, Rory and we have a 20 year old son, Ryan.

Q: *What's the most interesting place you've been and why?*

A: I would have to say the Soo Locks in Michigan and Mt. Rushmore in South Dakota. They were both amazing.

Q: *What's currently your favorite TV show?*

A: I like Survivor.

Q: *What's your favorite after work activity?*

A: I like to relax at home with my family and watch the Cavs! I enjoy walking with friends and I am a 3<sup>rd</sup> year Relay for Life participant.

Q: *What is your favorite food?*

A: Anything barbequed.



**Debbie Roberts**  
Account Clerk  
Billing

### JANUARY BIRTHDAYS:

William Munger	1/2
Matt Armand	1/2
Gary Long	1/5
Michele Mallory	1/14
Shawn White	1/15
Josh Ellis	1/17
Scottie Burke	1/27
Joseph Fedor	1/31

### FEBRUARY BIRTHDAYS:

Kermit Johnson	2/2
Jonathan Hegfield	2/4
Gerald Roy	2/6
Susan Brochak	2/7
CJ Land	2/7
Phil Thompson	2/8
Richard Douglas	2/10
Michael Spencer	2/10
Steve Doremus	2/13
David Hernandez	2/14
Philip Spencer	2/16
Linda Millberg	2/16
John Thompson	2/16
Douglas Bradley	2/18
Barbara Cummings	2/21
Roscoe Snoeberger	2/23
Toni Ice	2/23

### MARCH BIRTHDAYS:

Kenneth Stoneman	3/3
Tonya Reidy	3/5
Lauren Schuler	3/5
Scott Cole	3/10
Dennis Elliott	3/13
Frank Burkholder	3/13
Dee Hine	3/16
Nathaniel Proctor	3/19
Mike Erkkila	3/22
Michael Hozian	3/24
William Chandler	3/25
Brian Cook	3/25
Mark Brenkus	3/26
John Clarkson	3/26
Robert Blakesmith	3/29
Michael Sullivan	3/31



## Learn About Water As If Your Life Depends On It...Because It Does! - Great Lakes Science Center

Water, this planet's precious resource, plays a huge role in our lives. It surrounds us, covering nearly three-quarters of Earth's surface. It sustains us as an essential component to life on Earth. And today, it challenges us to be more conscious of its consumption. Experience water as never before in this **engaging and thought-provoking exhibition** for the whole family.



©D. Finnin/AMNH

Enter the exhibition through a wall of fog into a world of wonder that invites you to **explore the many ways water impacts life on Earth**. Learn about how life adapts to some of the wettest and driest conditions on the planet. Touch water in its three physical states and examine the water cycle projected on a 68-inch globe.

Experience water's power and majesty as you **walk through a recreation of a water-carved slot canyon** and view a diorama of a floating Cambodian fishing village. Discover the many ways that people have put water to use throughout history, then see how it is used today in our everyday lives.

Learn about the many challenges related to humanity's **sustainable management and use of this life-giving, but finite resource**. Uncover new ways that people are working to conserve this precious substance and what you can do to help.

*Water: H<sub>2</sub>O=Life* encourages you to re-discover water in a whole new way and take action to combat **one of the most important issues facing the 21st century**. Come learn about water as if your life depends on it – because it does!



November 14, 2009 – April 11, 2010